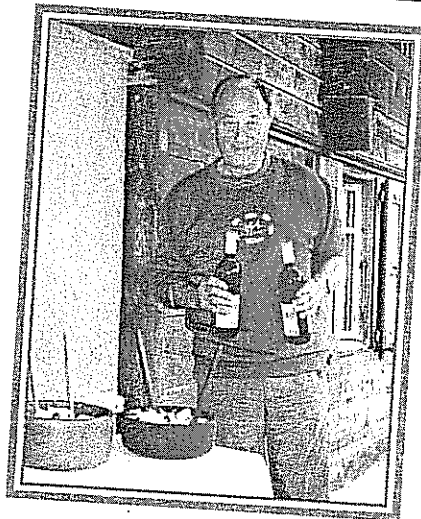
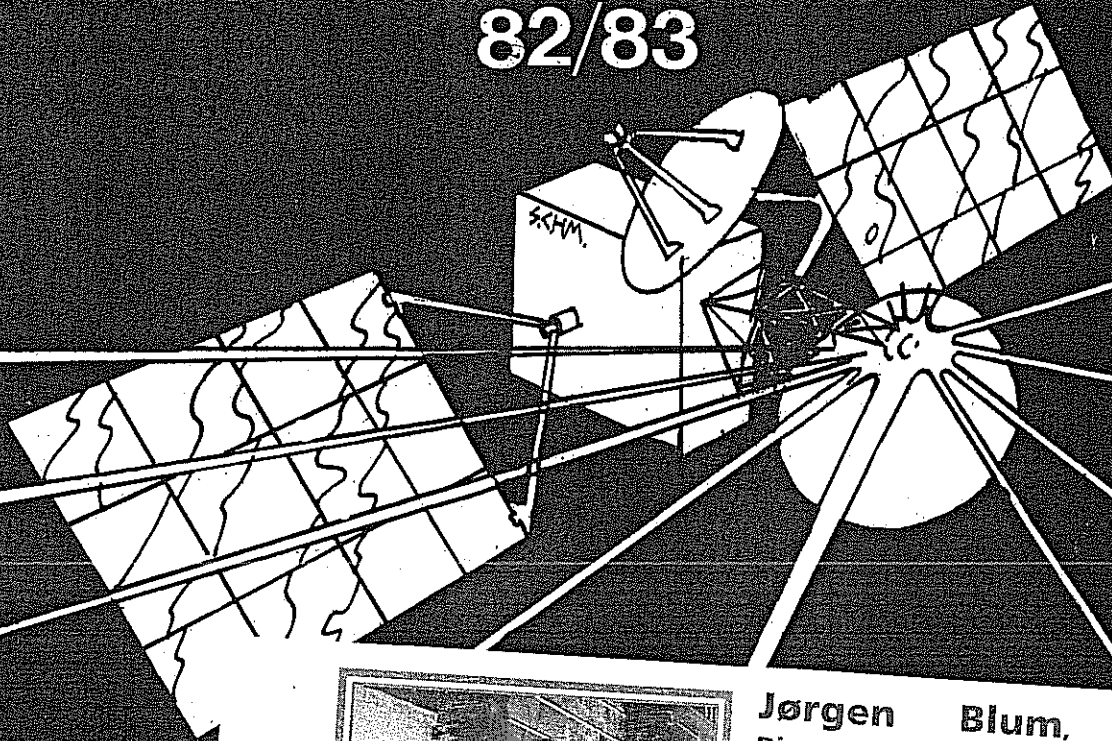


The Sattelite S.C.H.M. Review 82/83



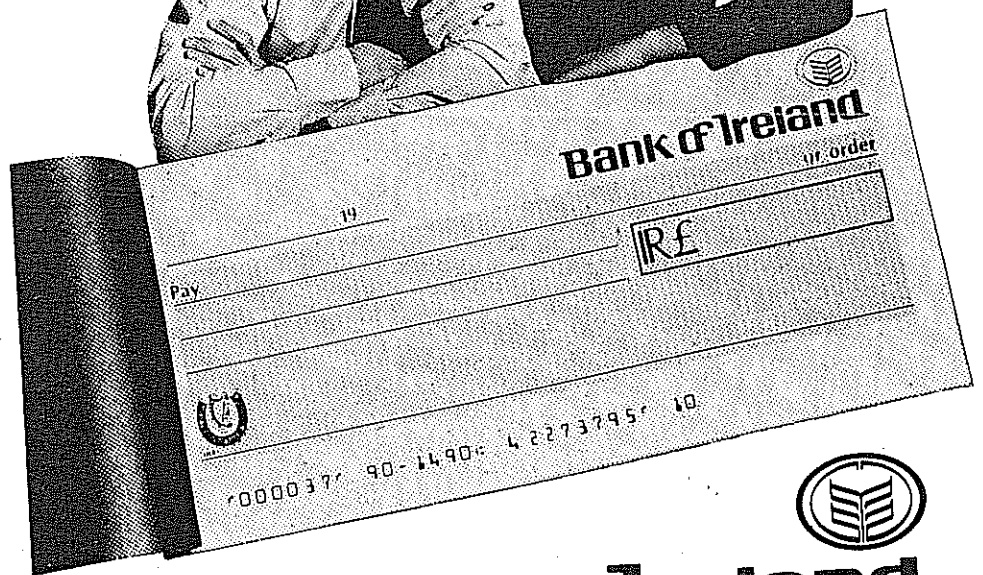
**Jørgen Blum, College
Director 1958-1985 and currently
Patron of Class 1995-1999.**

To all former students and especially to "my dear children" I am so proud to have played a role in the outstanding success of so many "Shannon" managers. I am delighted to be closely associated with the College through my patronage. Please help my worthy successor Phillip Smyth to complete this excellent development programme to ensure the future of our College. God Bless!. Keep the Contact!

Jørgen Blum



Your friend for life



Bank of Ireland
The bank of a lifetime

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EDITORIAL
"BEAM ME UP SCOTTIE".

What with "Flashbacks" and "Satelites", the arrival in Shannon of the Space Shuttle, Mr. Gallaghers new computer soft ware and Bernie Randle's and David Green's obsession with E.T. one might easily be forgiven for mistaking us for a College of Aeroneentics! (Would that imply that we are Space Cadets?). Well, to clarify th issue, this "new - look" end of year review, is not a N.A.S.A. manual, but our attempt to emphasise the need for students in the College and Industry, past and present, to keep in touch by 'Satelite'.

The Publications Committee is looking for a prism - like effect with a students ideas or views entering one side and the output being a printed article or feedback for all to slag, sorry, benefit from. The magazine and Flashbacks should be the means of communication or the prism.

We are truly an International College with people diversifying to cover all aspects of the catering industry, worldwide. It is to our mutual benefit to acknowledge this, attribute and capitulize upon the 'Old School Tie' effect and receive overseas feed back, advice or encouragement. The Committee are also presently looking into "International Loan Arrangement" and using Mr. Gs' terminal for 'Computer Dating', code named - "Keep it in the family" - these are ideas that future committees might like to develop, at a small commission of course.

Well, without further ado (as the host for the guest lecturer would say) I'll let you rip into this spiffing review, a true representation of the year 1982-83, cover from as many angles as possible.

I wish all and sundry a successful and hassle-free year ahead. Bon Voyage first and third years - welcome back 2nd and 4th (for gradjation). Thank you and especially our conspirators and advertisers for your co-operation and that remains to be said is A WORD FROM OUR SPONSOR - (P.T.O.)

CHRISTOPHER EGAN,
EDITOR

THE CLONMEL ARMS HOTEL

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- * Gidea Bar Discotheque.

We wish the College continued success.

A WORD FROM THE DIRECTOR

WHAT IS ANOTHER YEAR.....

Yet another year has gone and once again all the students are deep in their studies. Most of them have studied for the past eight months but for the few who thought that they would have plenty of time to really get down to study for the forthcoming examinations may now be faced with a real problem. This we shall know very soon indeed.

Then there are the preparations for going abroad. For the first year students at least the majority, it will be the first time out of Ireland. It must certainly look like something wonderful to them. Away from Shannon at last.....away from all these stupid rules and regulations and perhaps also for some, away from their parents. Well for them I really have news. They will find themselves exactly in the same position in Switzerland as they were in Shannon. Yes, they will discover that there too there are rules and regulations, they will find out that in spite of being far away from Shannon they will still be under strict supervision and by experience I can already now tell them that often they will look back to the good times they had in Shannon. But this will be the school of life for them, it will help them to mature and understand what "responsibility really means". However, they will have the chance of working with a good Company, make new friends and above all to be in a position to be in Central Europe from where they will have the opportunity of travelling in any direction and visit new places. I know that many will be home sick but after a few weeks they will, like so many before them, adjust themselves to the new type of life where they will be living for twelve months.

For the fourth year students it will be their second adventure abroad. This one however will be far more important than the first one as it will really prepare them for entering the career they have selected. They will this time have the pleasure and responsibilities of being part of a Management team, make decisions and accept mistakes. In the eyes of their staff they will have to show the good example. Not just once, but all the time. They will have to solve problems with their staff, their guests and above all their own General Manager. They will really be regarded as part of the vast engine which makes a large hotel run smoothly. They will I know enjoy these next twelve months and try and make the best of it. That year of training with T.H.F. will separate the men from the boys and they will have to remember that in these days of recession, the men only will be successful and go ahead with their aims and wishes.

The past academic year has been a very happy one indeed. It seems that I always say that.....but this is not correct as in the past I did not hide the fact that we did have some rather difficult promotions. The first year students were all very polite and studious. They were always ready to be helpful and above all did not create major problems. The third year students were a very quiet bunch of students. They were full of good ideas and perhaps this is why the entertainments committee did so well. I must also mention the editorial staff of the Flashback which came out as planned, three times during the academic year.

To all of you whether you travel to Switzerland or to the U.K., I wish you all the very best of luck for your industrial training. I know that you will do your best to remain in the eyes of your employers, the Shannon students they are accustomed to employing for the past twenty years or so. And as I always say to students leaving us for a while, KEEP THE CONTACT AND KEEP THE FLAG FLYING.....

JORGEN E. BLUM FHICMA-FIHCI
DIRECTOR



FIRST YEAR'S DIARY - 1982/1983

September 20th saw 35, how shall I put it.....nervous.....no, that's a bit of an overstatement, but you know what I mean, students, mingle among strange faces hoping for a ray of recognition, in those they knew with whom they would have to spend the next 4½ years. After a brief introduction to the lecturers and Director, Mr. Blum, all students were driven to Fatima Mansions - woops - Kincora Apartments, (who said "ultra modern").

The first few days were spent discovering the wonders and delights of Shannon.....

.....Rumour has it that one student even set out to discover the town centre.....when he found out - he was living in it. But as usual Durty Nellies proved to be a favourite 'haunt' of us First Years.

Days turned into weeks which rolled speedily by. The novelty of wearing different working uniforms was quickly substituted with the arrival of our College uniforms in time for graduation '82, on which occasion all First Years were given a taste of their big day to come. First year students worked in the kitchens, in Bunratty and as commies to the Third Years serving the meal in the hotel, a great but hectic day was had by everyone.

The Fancy Dress Charity Walk, an annual event, was the one which proved to be the highlight of our first term. Much thought and effort was put into collecting, making banners, and of course - the disco! - what a sight, outfits ranging from baby suits to 'sexy pants', to a Christmas tree - the trunk being Arnoud and Jackie.

The first service group had their exam in December - the morning after the night before (i.e.the Charity Walk). All students were successful and duly donned their chef uniforms (those that could fit into them after all the yummy flambees) and made way for new groups.

Many light heads made their way home from college on the days of German wine tasting and Champagne tasting. Having rows of glasses lined up in front of usgreatbut the morning aftero' wow the heads !!!

Our first term ended on December 22nd after a week of exams and a "scrummy" Christmas meal in the hotel. Most students headed home (to mummy and daddy) after a sing-song in the bar for a well-earned rest.

January 11th saw us returned to our 'beloved' second home - all looking just a little refreshed and the fellas - wow, what bazzars!(for those non Corkonians - 'haircuts'). At this stage it was the dress dance that we all looked forward to - speculations arose as to who would invite who? - what would they wear? etc. until finally the big day arrived - and we knew. Gosh, I never thought she was his type!!!! The dress dance was a great occasion for us all and "surely" will not be forgotten.

February proved to be an eventful month, not only did the dress dance take place, but so too did the Champagne Scholarship and second service exams, and the second and final change over in practical working groups before we head across the water. All students proved successful in the service examination. We are waiting anxiously for the results of the Scholarship.

March seemed to be one for the sporting type. Rockwell who we competed with in November, came to Shannon on the 13th March. We played them in various sports and ended the day with a very pleasing two all draw. However, the results were not so pleasing when we played the Libyan students - they too got the better of us.

On St. Patrick's Day we went on a Treasure Hunt. It was a great and crazy day, ducking in and out of here, dodging this one and that one. Unfortunately however WE didn't win. The first prize went to the Third Years that Mr. Maher "trained" in First Year. -

On Wednesday 30th we began our Easter holidays and returned a week later (7th April) for our final month in the college. At this stage I wish to thank everybody concerned who helped to make our stay in the college so enjoyable, to Mr. Blum, the lecturers and the Third Year students - thank you. But especially a Big Thank You to all the First Years. Without the co-operation, unity and especially the friendship of the students we would not have got on as well as we did.

To a great gang - Thank You

Catherine Maye

THE SECOND YEAR DIARY

Having spent almost a year in Switzerland, here are a few hints from our general experiences that may be helpful to students coming here next year.

One of the best things most of us did, soon after arriving in Switzerland, was to get an "abonnement" for SF 30 (one month) or SF 175 (whole year). This entitled us to half-fare travel on all Swiss trains, ski-lifts and boats. So, if you plan on doing any travelling at all, this is well worth buying. Most weeks you will have two days off - so make the most of them. You may not have the chance again.

During our first month here, we made enquiries about language classes. "MIGROS" and "Alphasprach Studios" do courses for every level and the courses last for about 13 weeks - consisting of two or four hourly sessions. Having a good grasp of the language is definitely an advantage (French or German). Those of us working in hotels found this an opportunity to be able to work in Reception. The more you push yourself through, the further you will get. So do try and "learn the lingo".

We have found over the months that Switzerland can be a lot of fun. The cities in which we are placed are at the most four hours apart. Most of us have not lost contact with the "buddies" - thanks to the fantastic Swiss rail system.

Places to go for an evening out are "Oliver Twist" and "James Joyce" in Zurich - so called Irish pubs. The other cities have their own attractions as well. Those of us in Basel often visit the "Wartec" and the ones in Geneva enjoy the company of the English-speaking community in the evenings at the "Britania" (opposite the railway station) and "Shorts" in the old town.

While we were here, we did give the Swiss cuisine a try. The fondues, rosti and bratwurst are delicious. They beat instant food by miles!

Just a final note from all of us here - do make the most of your opportunities (as we have) and have fun while you are at it.

Bon Voyage

HOTEL MINELLA



Come to Clonmel and enjoy the peace and charm of the lovely Hotel Minella set in beautiful surroundings with nine acres of pleasure grounds and a panoramic view of the Comeragh Mountains and storied Slievenamon. There is every facility for hunting, shooting and free golf, fishing on a half-mile of the River Suir, which flows by the grounds, for our guests. All rooms have private baths, telephones, television and centrally heated. Our banqueting suite is your ideal setting for weddings and dinner parties. The meals are of the highest standard and courteously served with a wide choice of the finest wines.

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HOTEL MINELLA is under the personal supervision of the proprietors, **MR and MRS J. C. NALLEN.**

3rd YEAR DIARY 1982 - 1983.

Already a year passed — a year my goodness, isn't it incredible how time flies by. It only seems like yesterday that we were on our first year probationary period and how England seemed so far away.

What did Shannon hold for us this year?, you might ask. Well let us cast our minds back to September '82 when we were once again sitting in front of a blackboard. It seemed strange to say the least after being 'footloose and fancy free' in Switzerland, with limited College restraints for 16 months to return to a classroom and to have to knuckle down to academics again, posed some problems. I'm sure many a student's mind wandered back to the Swiss Alps reminiscing about Schatzelis and good times left behind them.

We were definitely down to earth with a bang, leading a student's life againsometimes great fun, sometimes under pressure and most times wishing we had more to spend.

The various social committees organized various events and distractions, fair play, and an equilibrium of academics/crack was soon reached. The basketball tournament kicked off the social calendar and satisfied people's competitive instincts. The matches were fast and exciting and often the referees' life was in danger.

All students generally risked life and limb on the Shannon/Limerick road on the Annual Charity Walk — raising £2,000 for local charities. Great crack was had by all and surprisingly there were as many students at the end of the day that started that morning.

Another highlight of our social year was an enjoyable weekend spent at the annual I.H.C.I. seminar. Opportunities to rub shoulders with the 'big names' in hotelery and catering are always appreciated, especially in such convivial surroundings.

The Winter months, speckled with various exams (some final) and projects saw a lull in our calendar. The long nights were passed in deep concentration, heads down into a pile of books.

These hurdles were straddled and then it 'never rained but it poured'. The Annual College Dress Dance took place. Two weeks later a fantastic weekend was had by all in Jurys, Dublin. In the same week we went to Grants of Ireland for an insight to their operations, we were treated excellently by Mr. Digby Welch, Sales Director of Grants. Mr. Brendan Petit at the Clonmel Arms Hotel and Mrs. Nallen at Hotel Minella — our thanks go out to all concerned.

The traditional matches against the Rockwell lads took place in March. We achieved one of a few victories over them in soccer and water polo. But they still remain the 'Globetrotters' beating us in Basketball.

The Treasure hunt took place before Easter covering 40 miles of Co. Clare and Limerick. We are all looking forward to the end of year disco.

All things considered the third years had an understandably very trying year and luckily pressure periods were alleviated by periods of social activity. The hurdle has been jumped and we are now on the final run-in, here's hoping that fourth year brings as few hitches and set backs.

Best wishes for the Coming Year,
LIZ O'HARE.



THE FOURTH YEAR DIARY

We had the sheltered fun of First Year, the semi-freedom of Second Year, the brief superiority of Third Year.....In Fourth Year we sobered up and faced the world, with all the knowledge we had amassed and the pride of being Shannon students.

Unlike Switzerland, where many of us worked together or in the same city, Fourth Year with Trusthouse Forte holds different locations and experiences for everyone. Hotel managers, individual student's attitudes, efforts, and amount of energy left for activities other than working and sleeping are the main factors in the year's success.

Fourth Years are traditionally a brave and determined bunch - and the social habits of college life die hard. There is something about the Shannon spirit which draws together students past and present, sometimes in small gatherings around the country or in loud reunions for special events such as rugby international days, St. Patrick's Day, wedding days, birthdays, weekdays, Saturdays and Sundays....whatever the event, the Shannon grapevine relays the details, deals are struck for days off, and for those who can make it the fun begins.

With graduation so close at hand, the finer points of our 'outings' will be left untold : but the importance of KEEPING THE CONTACT both with each other and with college cannot be over-emphasised. In this all day, everyday industry, there is always work to become very involved in, but no one is indispensable, and we are all much more effective after a change of scene....yes, that is a not so subtle hint to keep socialising away from your own hotel.

Fourth Year is not one long party. The year is a tough and exhausting one with so much to learn about the business and our own resources. There is the satisfaction of our achievements, the frustration of our limitations by age, experience, and junior position : The excitement and pressures of this large, dynamic, competitive company : and the impatience for recognition and importance now. To crown it all, we have the thesis.

It is reassuring to know that we have the support of Stephen Hayes (THF) if our training drifts off course....Please contact him with any work problems....and the excellent reputation of Shannon college to help us along the way. Our year with Trusthouse Forte is the kick - off to our managerial careers. From here onwards success is up to ourselves.

DIANE GRAHAM

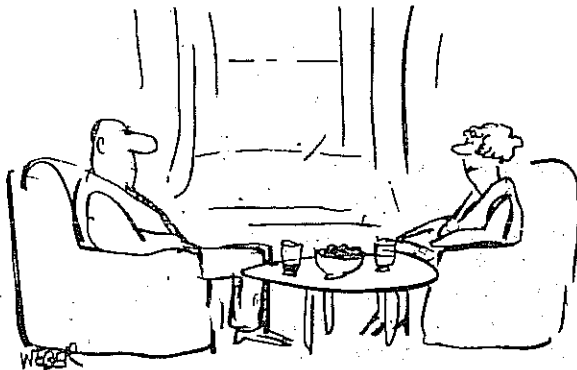
DUST

Emotionless I became irate at all the nothingness of waste.
The ghosted victims of a nation's nightmare, returning
To the stage of my memory.
Nocturnal lovers crowding corners, their young hearts
Full of wild and free fantasies, boiled in bubbling blood

The disco light dazzled dancers, now the charred angles:
Entertainers in the shade, of the shimmering sun.
Know what it's like to go skittering down over the muddy edge
Between life and death.
Unaware and innocent.
Words will not wet the memory of pernicious fire, blown
From the mouth of a dragon.
And forever, the dust of the stars will float,
Through the air, a stench reminder of a locked - in memory.

Umbrellas that shielded mothers from the rain,
Coffins weeped, fathers half insane.
Morbid obsequies to haunt a mothers memory.
A thousand flowers that closed a road
In a lonely Dublin graveyard.

JOHN SCANLON.
1st Year Student.



"Let's go to the Caribbean or someplace and give our brains a rest."

SATELLITE INTERVIEW

A PROMINENT PAST PUPIL — DAVID O'SHAUGHNESSY

SAT. CAN YOU TELL US SOMETHING ABOUT YOUR BACKGROUND?

DO'S "My family background is a story in itself, having hailed from a typical large Irish family consisting of 6 boys and 2 girls. I grew up in the picturesque village of Adare, Co. Limerick. During my childhood, I spent a lot of time working on a farm; my father being a veterinary surgeon. Of my my brothers and sisters, 6 are now abroad, involved in a wide range of activities, and one of the remaining 2 is still in primary school."

SAT. WHERE DID YOU STUDY FOR YOUR LEAVING CERTIFICATE?

DO'S "I went to St. Munchins College as a boarder from Sept. 1963 to June 1968"

SAT. WHY DID YOU CHOOSE HOTEL MANAGEMENT AS A CAREER?

DO'S "Well, the Tourism Industry seemed to be an aggressive industry in Ireland, I felt that having a career in hotel management was an opportune way of advancing within this industry."

SAT. WHY S.C.H.M.?

DO'S "It had a very good reputation, the graduates were all well placed within the industry, it happened to be local and ideally situated."

SAT. COLLEGE LIFE. WHAT WERE THE HIGH AND LOW POINTS?

DO'S "I'll begin with the low points - arriving in first year and having to live at the Hostels, located under the Control Tower. These were rooms 8ft by 8ft high, and I don't know if any of you have ever had the opportunity to see them but being faced to having to live in those little boxes wasn't too pleasant.

Another low was arriving back in Shannon and finding out that our accomodation in third year was the same as first year. I guess another low would be when I recieved the scholarship to the Sullivan County Community College, and discovered that the job I was to do for the Summer was very different from what I had in mind. I was in a bar cooking hamburgers and graduated to driving a delivery truck, needless to say it didn't fit in with the image I had of myself at that time.

Another low that sticks in my memory, was having to say goodbye to all my classmates. I find it hard to remember all of the 'bad things' isn't that always the case?

HIGHS all revolved around my classmates, we were a closeknit group - sing songs in Dirty Nelly's. I guess now a tradition, the Charity Walk and it's preparation were all a lot of fun. One incidence I especially remember was our Charity Walk. Brendan Carr, a classmate of mine, was collecting outside Dunnes Stores, dressed as a nun. We were in Riddler's across the road, and rang the guards, and told them that there was a bogus nun collecting funds. Minutes later a squad car arrived, I'm not sure whether they arrested him or not but they certainly found out in a funny way that Brendan wasn't a nun.

Other high points that stick in my mind was winning the scholarship to SCCC, the various Dress Dances and parties in the lounge Bar of the hotel with the girls in Castle Tours.

SAT. WHAT WAS YOUR COLLEGE WORK EXPERIENCE?

D.O'S "I worked in a Movenpick in Geneva as a Bartender, Grill Chef, Waiter, and Grill Chef for the Beef Club. In general the all round experience was to be very beneficial. I left Geneva and went to the 'Amsterdam Hilton', working as a Room Service waiter for 4½ months. Let me tell you that if you haven't worked as a Room Waiter you've missed out on something! The experiences could fill a book - everything from serving a 20 oz steak to a dog, to serving champagne cocktails to nudists!

SAT. WHAT WERE YOUR POST GRADUATE AMBITIONS?

D.O'S "I was amazed and very much surprised with getting the scholarship, and I suppose my ambitions were to get the most benefit from it. Arriving in the American college, to find that I would study for a year without getting a degree, I decided that I would knuckle down to do the 2 years study in one year, which paid off in the end - graduating with an Applied and Associated Science Degree.

SAT. HOW DID THE OPPORTUNITY TO WORK ON WALKER'S CAY ARISE?

D.O'S "This is interesting, I had made many friends at SCCC and the thought of returning to Ireland, to an uncertain future did not please me. I wanted to remain in the States after graduation for at least a couple of years. I couldn't find a job due to lack of immigration status. The Summer I was due to return home and graduate, a friend and I opened a small restaurant upstate N.Y. It was great fun and endorsed my longing to want to stay in the States. The Summer was almost over and I was beginning to think about returning to Europe. Four days before I was due to return home my friend, a chef, was called down to Walkers Cay to implement a menu. We had a party, said our goodbyes, and at 4 o'clock in the morning, on the way home from a bar, I said to him:

"When you go down there tell them I'm looking for a job in hotel management, and they'll have one for me - think positive!"

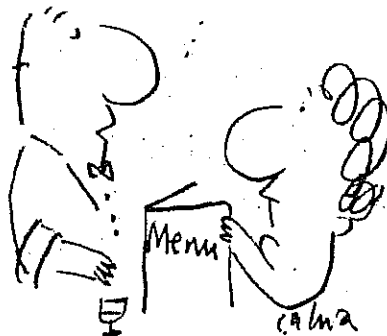
On that note we departed.

Sure enough the next morning whilst recovering from my hangover I got a phone call from the Personnel manager of Walkers Cay, who asked me to come down for an interview if I was interested in a job. They liked me, and I was offered the job as Resident Manager. Six months later the General Manager transferred to the Mainland and I was asked to replace him. I have held the position of General Manager since September 1974. I guess you could sum it up by saying it was the case of "PURE IRISH LUCK!!"

SAT. WHAT EXPERIENCES HAVE YOU HAD SINCE LIVING ON THE ISLAND?

D.O'S "My experiences ranged from horrifying to exciting, from people dying to children being born. There have been 14 plane crashes on and around the island of which one was fatal. On separate occasions, a young guy and a middle aged diver came into my office. The first carrying four fingers, he had lost whilst messing with a bandsaw in an off-limit part of the island; the other arrived with a diving spear stuck in his sternum after being accidentally shot on a dive. Another exciting experience was having to rescue 50 o.a.p's whose boat had crashed nineteen miles from Walker's Cay; and they had been hanging on driftwood for 24 hours before we got to them. Every success is exciting, giving a sense of accomplishment. Since my arrival we've doubled the amount of bedrooms, added a nightclub and developed the diving facilities.

*I wouldn't know -
I never eat here..*



SAT. WHAT ARE YOUR REGRETS?

D.O'S "Absolutely none!"

SAT. AND YOUR AMBITIONS?

D.O'S "To make Walker's Cay the most successful resort in the world, it could take a lifetime, but I am very happy here and could wait that long!"

SAT. THE BAHAMIAN SCHOLARSHIP SO FAR?

D.O'S "I feel that the present format has tremendous potential, and gives opportunities that won't be found anywhere else. I feel that Ireland has a stereo typical impression of hotelery and the scholarship would give an opportunity to broaden a student's outlook, seeing different styles and types of hotels and management.

On Walker's Cay we cater to clients whose needs and requirements are very far removed from those in Ireland. Obviously an opportunity to work in both ends of the hotel spectrum will be advantageous. There are no immediate plans to change the scholarship arrangements but if all things go well, there is a possibility that it may be expanded to additional students to work in the Bahamas and Southern Florida."

THANKS VERY MUCH FOR YOUR TIME MR. O'SHAGHNESSY, AND AN INSIGHT TO YOUR EVENTFUL AND HIGHLY ENVIABLE CAREER.

Thank you, I am honoured to be chosen as the first student to have a profile in your magazine, and I wish all of you every success in your future careers. CHEERS.



FISHING — A Conversation

"I curse the day we ever entered the E.E.C. I made an awful hames of the fishing".

"How right you are and as always it's the poor and inoffensive like ourselves that get the scraps while the best of the goodies go elsewhere."

"I was talking to one of the Aran Island crowd the other day, and do you know, he told me that the West Germans now have multi-million pound factory ships scraping the very rocks of Dunaengus and freezing every shrimp and "tammy snog" that comes aboard. Nothing, just nothing is thrown back into the sea."

"I know it well from experience. How in the name of God will we and our like ever make a living. We will be reduced to picking perriwinkles."

"You'd look nice trying the grey crow's trick - flying up in the air and dropping the 'perri' on the rocks to crack it."

"If I'd long legs like the heron I'd have better chance of making a living. I could wade out into the deep and get some bite to eat; when those French trawler men come ashore not even the 'perri' will be left to beak."

"Nor will there be a lobster left in the sea when those 'Froggies' start throwing pots around the Blaskets."

"Speaking of the Blaskets reminds me.....I tried a bit of new ground up there near Charlie Haughey's place last week and made a good haul. But it was an isolated shot for a week-end only. T'is a wonder the Dingle crowd had not spotted that."

"There are no seamen in Dingle. Never were. Always hanging around the harbour watching the tourists, to see what they might bring."

"Tourists provided many a lunch basket for the lads on the Skellig run. We might all be depending on them in a couple of years time, even with or without the Common Fisheries Policy they are promising."

"What policy, you amadaum. There is no policy and there will be no policy, except a 'free for all' that will leave the likes of you and me hungry."

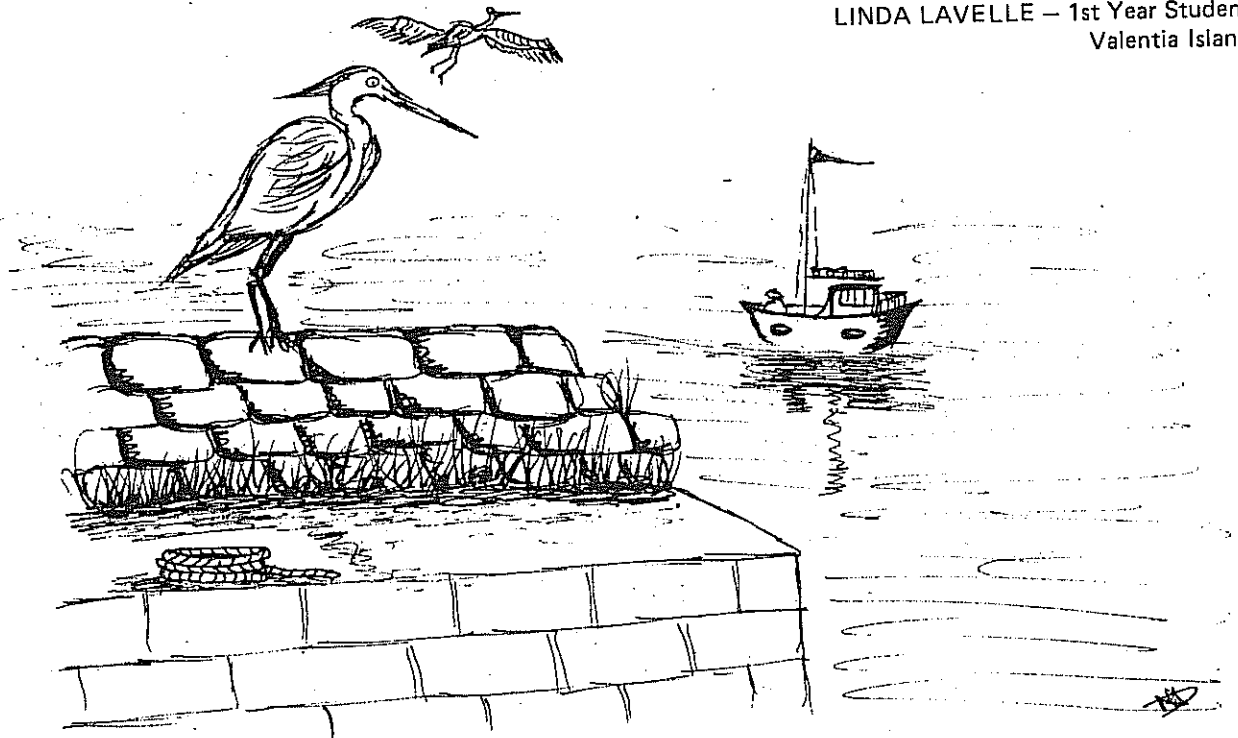
"That reminds me - I'm starved. Is'nt it about time we had a bit of grub while the going is good."

"Sound man, where will we go?"

"Out to the 'Point', there would be some scraps around the back of the factory."

AND THE TWO HERRING GULLS FLEW AWAY TOGETHER TO SEEK THEIR FEAST AND FORTUNE.

LINDA LAVELLE — 1st Year Student
Valentia Island



IS IT RAINING IN PARIS TO-NIGHT

Paris, the city of Maupassant, Balzac, and Flaubert, the city of romance, revolutions, 'la vie bohème,' Paris, the city of light. Picture yourself, sitting on the terrace of a brasserie, a 'bonne femme' at your side, the accordion music, similar to that in Bagatelle's recent single, - relaxing after an exquisite French meal, with wine, watching the world of Paris pass by

That's the mind's eye view of "Gai Paris" and rightly so, for it is a beautiful city and has justifiably earned its title of the 'Capital of Europe'.

However, this is mainly the view of the 'seven-day toursit' in Paris - on a package deal; bed and meals having been arranged previously. I know the route he's taken, - I could do it blindfolded, - the Eiffel Tower, The Arc de Triomphe; walked The Champs Elysee, onto the great Boulevards of Paris, Jardine des Tuilleries, to the Opera House, Louvre (La Salle des Etats, to be precise, to see the Mona Lisa,) Notre Dame, by the bookstalls on the Seine, then a boat-trip, Paris by night - incredibly breathtaking.

The more adventurous student, who wants to go it alone however, sees another side of Paris. I wouldn't necessarily call it the seedy side of Paris, that depends on what the individual meets. Suffice to say, it is a different route to that of our friends on the package deal.

The first problem likely to be encountered is that of finding accommodation. - Paris - The city is full of 'hotels' of 20-50 rooms, - no problems for them in achieving 100% occupancy. The Patrons are very often greedy, avaricious people. They see the weary traveller with a rucksack at 9.30 p.m. and they'll increase their prices by 10% or more, when their tariff sheets are clear to be seen on the wall nearby. Such hotels wouldn't rate as a B/B in Britain or Ireland, bed only is their service. However, a bed is a bed, especially late at night, when the only other alternative may be the 'Metro'.

"Le Bois de Boulogne" is rapidly changing the name of the city from "Gai Paris" to "Gay Paris". By day, it is full of a wide expanse of green fields, lakes, boating, 'Longchamps' and 'Parc de Princes', a family picnic type are - but at night a completely different scene. It's the place to be for any weird types - males or females, or the undecided.

'Pigalle' is the main red-light district. Even the seven-day tourist knows this; Patrons stand outside their establishments, shouting their competitors down, exalting their own place. "Allons Y, entrez - chez - moi". The market-orientated guys send their ladies out on promotion work, wearing expensive fur coatsand nothing else, gear to get the punter inside.

While Paris is full of numerous superb restaurants, they are not all in the category of the adventurous student. There are, however, many small places ideal for him, at the correct price. The 50 franc (£5 Summer, 1982) seems a dream, but proceed with cautionA pizza of 3 inch diameter, leather type steak and soggy chips and a dessert consisting of a packet mixture added with water to give 'mousse au chocolat', isn't my idea of good value for money. The glass of wine is usually Algerian and a jug of water is needed for dilutionary purposes. Unfortunately I wasn't able to compare it with the Bord Failte Tourist Menu. In fairness not all the restaurants are on to this con, and for 50 francs you can't expect much in the first place. For 70 francs one can eat quite well.

Paris is full of beauty, heritage, with many fine buildings to portray this. It amazed me to see the huge 'George Pompidou' building complex near Notre Dame - it's out of place there, this modern gaudy place; many Parisians would agree with me on this point, which has caused Jacques Firaques, the Mayor, many headaches.

Speaking of Parisians, they are on the whole a race on their own. They are a very proud people, who tend to stick very much to themselves, keeping themselves apart from their fellow French men - very noticeable in staff relationships. One of the few things the Parisians have in common with their countrymen is his delight in making the Flemish speaking Belgians the butt of their jokes (not unlike the plight of the Kerryman here).

SEAN O'LOUGHLIN, CO. KERRY
Third Year Student

OVER CONFIDENT

Christmas Eve, 1982, a few of us set out from Zurich to hit the snow covered mountains of "Flums" to go skiing. We had one thing in common - we were all human beings. However, I differed in one factor - I had never gone skiing beforeChristmas Eve was my first day.

Now "Flums", I'm sure many of you know, is certainly not a "small mountain", but of course I didn't give it a second thought - I was ready and confident to ski down regardless.

Having arrived at the mountain slope my pals asked me if I was all ready and set to go. I answered them that I certainly was. So, off with us in the lift.

Arrived at the top. Out of the liftThere I was standing on the top of this "big white mass" - my confidence at this stage began to quaver a little - as far as the eye could see there were, to my heart's fear, dashing figures going from left to right.

Anyhow, having cast my eyes away from those awesome sights I concentrated on putting my skis on. It wasn't easy, despite the help of my giggling pals. Eventually step one was completed. Didn't take long to break this step because no sooner was I on the skis when I collapsed on my posterior. Up again. On with the skis again. This time, although I managed to stay on them, I unfortunately went zooming off in the wrong direction - not even within the limits of the ski track - but towards a deep drop in the side of the mountain - totally out of bounds even for the "experienced".

Having waved good-bye to my pals, thinking that I wouldn't see them again, I continued to slide to the dangerous area on my posterior, but eventually I managed to do a 'Kami Kasi' turn on to my side which slowed me down.

So, after a long while, I managed to get to the top of the mountain again - by this stage my pals were wondering if I had better give up the idea. Of course, stubborn as usual, I said no way, but that I wanted to try again.

The second attempt did not meet with any success either, having almost killed a few people along the way. So, reluctant and all, I had to give the idea up. My pals brought my skis down and I walked down the mountain - yes walked!! In my big ski boots! What a disaster!

When I eventually arrived at the bottom of the slope my pals said to me "Why don't you try the nursery slopes - the slope for the beginners?" I said, "Pardon, you mean to tell me that I could have gone skiing on a nursery slope!"

Anyhow, alls well that ends well. I took them up on their "delayed" advice and off I went to a ski school and a week later I tried that same mountain and I was proud to reach the end without any problems.

And every week until the end of April I went skiing and my big wish on the plane coming home was that I could've carried a few of those Swiss mountains in my suitcase!!!

ELIZABETH O'HARE



THE ENTERTAINMENTS COMMITTEE

As only £10 was collected from each student at the beginning of the year to cover committee expenses the onus was on the Entertainments Committee to make a few bob to put in the kitty to help cover other expenses.

This dynamic and aggressive team got to work right away by organising a student get-together disco which turned out to be a great success. Unfortunately we were unable to use the hotel's facilities and this, like the following events, took place in the Viewing Lounge.

The Entertainments Committee consisted of the delectable Jackie O'Brien and the enterprising Paul O'Meara from First Year. The Third Years on the committee consisted of Sean O'Loughlin, on loan from Kerry Co-op; Maurice O'Neill, better known in the field of photographic blackmail and Sean Bennett, the Committee Chairman, currently on the run.

The committee's next major task was the infamous Graduation Disco which takes place annually the night before graduation day. Due to industrial action by the Aer Rianta kitchen staff it very nearly ended up in disaster but thanks to the co-operation of Chef Vaughan soup and sandwiches were provided plus a free wine bar. A great night was had by all the graduates and even the patrons for the year, Mr. & Mrs. Grossinger took part in the dancing.

Throughout the year several other events took place including a darts competition won by the well-known and "friendly barman" Michael Collins. A video film was shown in the hotel lounge with the kind help of Fozzie, and a disco in February in the Viewing Lounge.

The climax of the year came on St. Patrick's Day when we had the Annual College Treasure Hunt. This proved to be a great day and at half past one, seven cars and two motor bikes left the Knights in search of hidden treasure.

Mr. Tom Maher started off as hot favourite and was still convinced that he would win at the end of the Hunt. Meanwhile the cars made their way around the local country-side looking for such things as "Yellow Plastic Birds", "Diamonds in Newmarket" and "Wishing Wells". They even had to count the pigeons in Durty Nellies.

At the end of the day it became quite apparent that Tom Maher wasn't going to win after all. The winner was the speedy Chris Egan in the X1.9 who only missed one question on the way round. Second was Juliet O'Mahony's "Lovebug" and third was the "Howley Mobile", driven by the students old and popular friend Paddy Howley.

Apologies were received from Mr. Maurice O'Neill, who seemed to be having problems obtaining his rally licence. All in all it was a very entertaining year and we are now looking forward to the final night's disco, hopefully in the International Hotel.

SEAN BENNETT
CHAIRMAN

BENEATH THE JETS

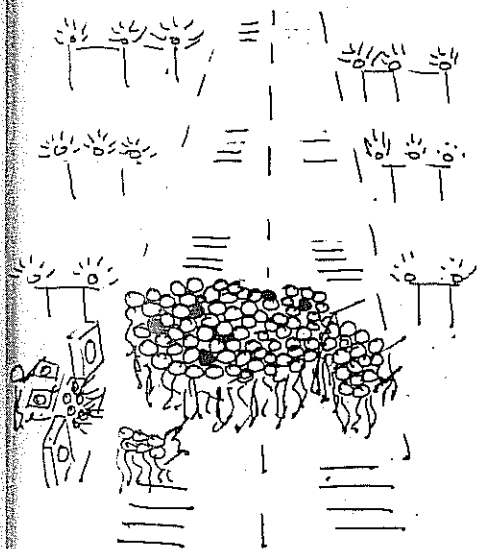
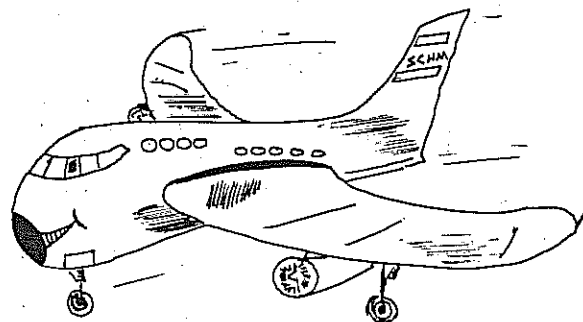
Balmy nights
And runway lights
The music playing loud
Above the laughter of the crowd
At a Shannon College Disco.

No thoughts of classes
Just the clink of glasses
By the lads womanising
And ladies criticizing
At a Shannon College Disco.

Spirits rise
'Neath tinsel skies
Where students gather
In jovial manner
At a Shannon College Disco.

It's nice to see
Students of Internationality
Being such warm friends
As the fun-filled night ends
At a Shannon College Disco.

KEVIN O'ROURKE
1st Year Student.



SPORTS COMMITTEE REPORT
Replay 83

If you read the recent issue of the flashback you will remember that I wrote the "last" Sports Committee article on the Rockwell weekend. "So what the hell is he doing writing another article for this new and highly reputable magazine", you may well ask yourselves. Well the truth is of the matter is that the editor just can't get enough of my superior journalistic skills, which I suspect, he is trying to tap, in the hope that one day he will be able to write a decent introduction to his magazines.

In this article I'm going to give a brief resume of our past exploits of the year. After our committee had been established at the start of the year, we decided that we would like to start some highly original sports activity to occupy the many athletic sportsmen/women in the college.

After several meetings, often proceeding into the early hours of the morning with John McDonnell thoughtfully munching his way through 5 Tola parks bread supply for the week, (that's dedication if ever I saw it), we came to the conclusion of trying to run a basketball league. We held this in the Shannon Comprehensive gym and the winning team was presented with trophies at the Christmas "nosh up".

We also went to Rockwell before Christmas where we played them at football, basketball, and swimming competition. Unfortunately though, our athletes, probably unbalanced by the long journey, had a disappointing day. However, we were to have our glory. After Christmas a return match was played and this time we showed them our true colours, beating them most convincingly on the soccer field. The day was most successful not only on the field but also behind the scenes in the kitchen and restaurantby the way I'd just like to take the opportunity to thank Petronella who through her foresight didn't put any jam in the Bakewell tarts. How did she know I don't like raspberry jam?

Finally during the year we played some football matches during the evening, one fixture being 3rd year against 1st year. Before I finish I would just like to say that for the 2nd years coming back, that when they form their committee that they book the gym as soon as they can, as they may find it very difficult if they leave it too late. Also there are many things that can be done in the sporting field. We had many ideas that could have been done but unfortunately we hadn't the time. Don't be afraid of new ideas because in general all the students will give you tremendous support which will help you follow them through.

In closing then I would just like to thank my committee members who I feel did a tremendous job. Tony Troy, Denis Coman (who managed never to be later than 15 mins to our meetings), Joe O'Donnell, Stirling Stewart, Bernie Randles, Susan Byrne and BIG John McDonnell. Also a last word to congratulate John O'Shaughnessy who recently signed for Adare United who may prove a big challenge in the I.F.A league this year.

Colin Sweeney.
Chairman.



PUBLICATION'S REPORT
A FEW WORDS OF THANKS

Our main task in the production of the magazine and Flashback was to strengthen the communications between students at home and abroad. We hoped in that way to form a link and source of general information - where students could contribute articles, notices or general interesting chit-chat, in addition to our coverage of annual events.

In this respect we would like to thank all students, past and present for giving us feedback and even articles for inclusion in the Magazine. We hope students will continue to pass on any pieces of information they have to future committees - whether it is about Shannon, Switzerland or England - it will be of interest to everyone.

Although we had very limited funds initially, we were able to co-erce various firms into advertising, and would like to thank Mr. Maher in his help in twisting arms. We owe a special thank-you to Miss Nora Shiels for her secretarial abilities and help throughout the year.

Despite the minor problem of having no facilities to produce the Flashbacks, our task would not have been complete without the aid of our cover designers/artists Fergus Farelly and Margaret Davern. The publications would not have been enlightening and as "informative" without the diligent research undertakings by members of the Publications Committee :- John Scanlon, Keith Johnson, Lulu Roberts, Kenneth Toppin, Grace Twomey, Brian Daly and Petronella Matumo including the couple of scoops.

A special word of thanks goes to our enthusiastic and persevering editor, Chris Egan - who coaxed, wheedled and encouraged all concerned. Finally, thank-you to all those who contributed towards the magazine, unwittingly or otherwise.

PETRONELLA MATUMO
SECRETARY

DID YOU KNOW THAT



If everyone in China jumped at the same time, the world would cave in.
You can't sneeze with your eyes open!

It took from the beginning of human existence for the human population to reach 1,000 million in 1830. During the next 100 years it doubled, it doubled again in the next 50 years, and it is expected to double again in our generation (the implications of such change are staggering!)

It takes 6g. of tea infused for 5 minutes for a perfect pot of tea for one.

Evil Kenievl spent more time in hospital than he did doing his stunts!

Iceland lies 530 miles away from Scotland.

Women constitute half the world's population, perform nearly two thirds of it's work hours, receive one tenth of the world's income and own less than one hundredth of the world's property!

Sir Francis Henry Dillon Bell was Prime Minister of New Zealand in 1925.

If a penny is dropped from the Empire State Building, it will make a hole one foot deep in a concrete slab!

Ireland has a birth rate of 22 births per 1,000 people annually.

By the laws of aero dynamics the bumble bee would not be able to fly as his body weight is too great for his wings - but ignorant of the fact he flies on!

Baileys Irish Cream represents 1% of our G.N.P.

If a 35 speed record is played at a 33 speed and is taped, replayed on a tape-recorder with run-down batteries it will sound right!

AINE REYNOLDS
1st Year Student

HOTEL SALES MANAGEMENT ASSOCIATION

The H.S.M.A. is a world-wide organisation which originated in the U.S.A. Its purpose, as its name denotes, is the encouragement and improvement of marketing techniques within the hotel industry.

The College has had a lengthy relationship with the organisation and proudly hold the honour of having received the First Chapter in Ireland back in 1958. The college chapter at the moment is temporarily suspended and we are honorary members of the Dublin Chapter. The Dublin Chapter is a much larger body and its membership includes 30 Irish hoteliers, and the two other management colleges of Cathal Brugha Street, Dublin and Regional Technical College, Galway.

The H.M.S.A. is an important organisation for various aspects of college life such as:

- (a) It will prove a great source of information for Fourth Year students when writing theses.
- (b) It will also be helpful to graduates who are lucky recipients of scholarships to American colleges for Summer courses, in that as in by-gone years the H.M.S.A. will help in increasing the number of colleges at which they can attend these courses.
- (c) For graduates it can also be a helpful link for getting employment in the U.S.A.
- (d) The H.M.S.A. will also provide guest speakers to give lectures in our college on various subjects relating to marketing.

These are just some of the most obvious benefits available from active membership of the H.M.S.A. In previous years the students have shown little interest in the activities of the Dublin Chapter and have thus consequently not received any benefits of membership. Last year we decided to change this trend and attended some of the meetings and showed genuine interest in the organisation and showed that Shannon student members were not just people looking for spot prizes for their dress dance or charity walk.

The Dublin Chapter, although now founded for a number of years, is slightly disorganised, but I encourage future student representatives to bear with them and show a keen interest in the organisation and that eventually their efforts will bear fruit.

EAMON HAYES
(H.M.S.A. Student Rep. 82/83)

THE MANAGEMENT GAME

What is it?

The Management Game is a business game sponsored by Aer Lingus, Business and Finance Magazine, International Computers Ltd., and Irish Management Institute. Various teams from all over the country take part and these teams are broken up into groups of five, which play against each other and the winner goes on into the next round of the competition and so on until a winner is selected. Each team is given an imaginary Company to run in competition with the other four and the team that makes the most profit is the winner. At the start each team is given the exact same starting figures and they have the power to vary the price of their products and how much to produce, etc. This is done by filling in a decision form and this is fed into the computer in Dublin which acts as the market and allocates orders to each company depending on price, the amount of money spent on marketing and the amount produced. So it stimulates reality very well and the winner is the team whose company makes the most profit; to achieve this their decisions must be based on good business sense.

So now that we know what the game is about, how do we benefit from it?

The main use of the game is that it gives you the chance to apply the management skills you have learnt in class to a simulated real situation. This is of great help in making you realise the importance of what you are taught, and using this information in the game it means you won't forget it.

So win, lose or draw, participation in the Management Game is of benefit to the students and is also enjoyable.

The students taking part this year were :

John Winters (Chairman)
Brian Segrave
Denis Coman
Anu Kumar
Karena McKenna
Sean Bennett
Eamon Hayes
Liz Nallen

ALL IS FORGIVEN

As one could imagine being from Connemara is no fun in a College where people love to tease, so I take it all with a 'pinch of salt'. In service over the "lanonising of dirty dishes" I put up with continual bragging of the wonders of Kerry, the hot climate of the Laois border - not to mention the "Flamingo Roads" throughout Nenagh, whilst I got nothing but abuse and "down-putting" - "Poor Connemara, Breda, how do they manage with communications in Clifden?" - Clifden - a town?" You mean they have towns in Connemara?" And ask any of these people if they've been to Connemara - what's the answer? - an embarrassed "Well ... no ... not really

Now, intelligent people like you and I know all about the beauty and perfection of Connemara (despite its bogs and bad roads). Honestly, I'm beginning to think some of my fellow first-years would want to show a bit more 'cop on' regarding Irish geography. Would I say anything about Laois, Cork, Dublin or Nenagh? Not at all! Do not think I'm being full of self-pity. No, I get songs sung about Galway all the time from behind me - even during class. Connemara is so green and so full of green people! So they say, in the place where it never rains but it pours! That's more of it now for you - they even have me at it now! Seriously though, I can give what I get.

So with a "Country kiss" I forgive all my class-mates. Sure all "places are the same" - as everyone loves to hear me say. I am glad the teasing has stopped and I have my chance to get people back on their antics for the year. He who laughs last laughs longest! So between "Capturos", "Falling off Horses", "Blushes", "Sex Maniacs", and "Couples of the Year", I'm having a field day.

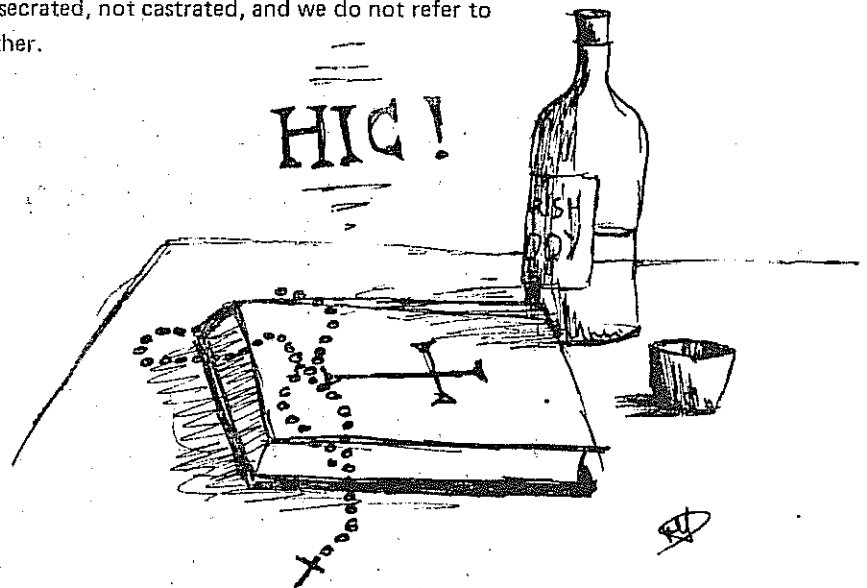
Le gra go Chonemara

BREDA O'TOOLE
1st Year Student.

"MASS MISTAKE"

During his first Mass the new curate was extremely nervous. When it was over he met the parish priest who suggested that he put some vodka or gin in the water on the following Sunday to relax him a little. The curate did so and created a storm. When mass was over he met the parish priest and asked for an appraisal of his performance. "That was a little bit better but, there's a few things we should clear up" said the P.P.:-

- (1) There are ten commandments, not twelve
- (2) There are twelve diciples, not ten
- (3) David slew Goliath, he didn't "kick the crap out of him"
- (4) There is a taffy pulling competition at St. Peter's this afternoon, not a Peter pulling competition at St. Taffeys.
- (5) We do not refer to Jesus Christ as 'the late J.C.'
- (6) The Trinity consists of God the Father, the Son and the Holy Ghost, not 'Big daddy, Junior and the Spook'.
- (7) Moses parted the Read Sea, he did'nt "pass water at the Red Sea".
- (8) We dont call Judas "El Pinto"
- (9) The Pope was consecrated, not castrated, and we do not refer to him as the Godfather.



PLACEMENT OF 2nd YEAR STUDENTS IN SWITZERLAND 1983

CARLTON ELITE HOTEL ZUERICH

MOVENPICK HOTEL, OPFIKON, ZEURICH

HOLIDAY INN MOVENPICK REGENSTORF

DREIKONIGSHAUS MOVENPICK, ZUERICH

RESTAURANT MOVENPICK BRUEKE, WURENLOS

MOVENPICK RESTAURANT BURENBERG, BERNE

MOVENPICK RESTAURANT WACHTER' BERNE

MOVENPICK FELDSCHLOSSCHEN, BASEL

MOVENPICK FELDSCHLOSSCHEN, ZUERICH

BAHNHOFBUFFET SBB, BASEL

MOVENPICK RESTAURANT COMPLEX, DORTMUND(Germany)

MOVENPICK RESTAURANT RIPONNE, LAUSANNE

MOVENPICK RESTAURANT COMPLEX CENDRIER, GENEVA

MOVENPICK RESTAURANT FUSTERIE, GENEVA

PATRICK

PATRICK

FRANCIS

STIRLING

KEVIN

ARIETTE

PELO

BRIDGET

MARION

DAVID

FERGUS

GERARD

LINDA

KEERIE

GRACE

CATHERINE

LINDA

JOHN

DAVID

JACQUELINE

LORAINÉ

AINE

LOUIS

BRIAN

ELISABETH

SUSAN

CIARAN

PAUL

RONAN

CATHERINE

PATRICIA

KEVIN

NARESH

MURPHY

McGEOUGH

SHERIDAN

STEWART

O'ROURKE

VAN DE GEVEL

MOSALAKATANE

O'TOOLE

McGRATH

TOMKINS

FARRELLY

SCANLON

LAVELLE

BERRY

TOWMEY

MURPHY

ROBERTS

McDONNELL

GREEN

O'BRIEN

BEATTY

REYNOLD

MURPHY

DALY

MURPHY

BYRNE

FAHY

O'MEARA

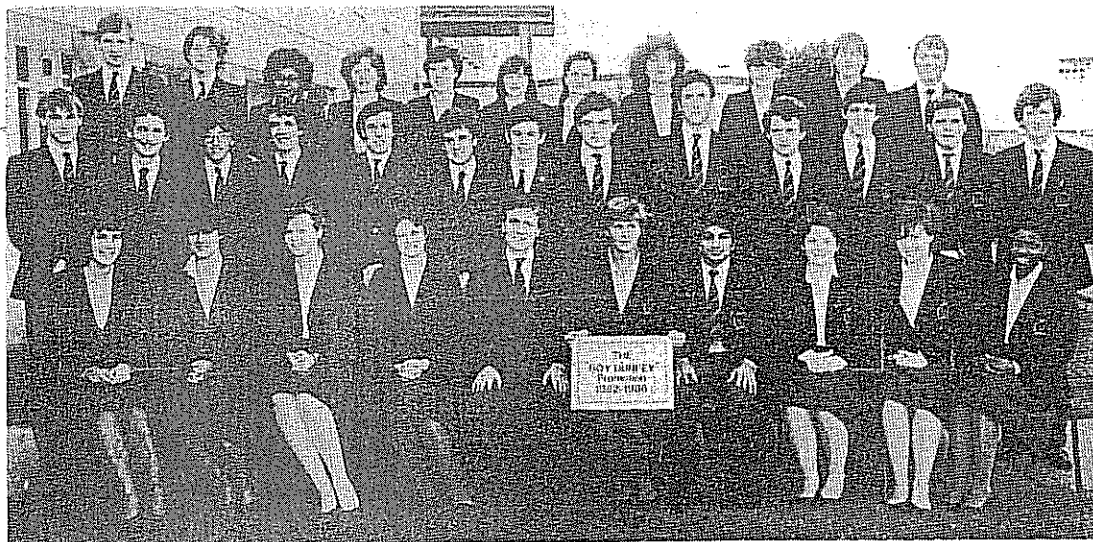
GLEESON

MAYE

O'SULLIVAN

PETTIT

DADHAL



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PLACEMENTS FOR 4TH YEAR 1983

STUDENTS		HOTELS	CITIES
ELIZABETH	NALLEN	POST HOUSE	READING
MARGARET	DAVERN	THE SHAKESPEARE HOTEL	STARTFORD ON AVON
BERNADETTE	RANLES	POST HOUSE	GATWICK
ELIZABETH	O'HARE	THE MARINE HOTEL (Castle)	NORTH BERWICK
JULIET	O'MAHONY	POST HOUSE	HAYDOCK
PETRONELLA	MATUMO	CROWN HOTEL	HARROGATE
ANU	KUMAR	POST HOUSE	LEEDS-BRADFORD
DENIS	COMAN	THE CUMBERLAND HOTEL	LONDON
JOSEPH	MURPHY	POST HOUSE	HEATHROW
KENNETH	TOPPIN	POST HOUSE	HEATHROW
MAURICE	O'NEILL	BLACK SWAN HOTEL	HELMSLEY / YORKS
ANTHONY	TROY	MAJESTIC HOTEL	HARROGATE
COLIN	SWEENEY	THE DRAGON HOTEL	SWANSEA
CHRISTOPHER	EGAN	EXCELSIOR HOTEL	HEATHROW
JOHN	O'SHAUGHNESSY	POST HOUSE	PLYMOUTH
SEAN	BENNETT	THE SKYWAY	HEATHROW
KEITH	JOHNSON	THE ALBANY	GLASGOW
SEAN	O'LOUGHLIN	KENSINGTON CLOSE P.H.	LONDON
BRIAN	SEAGRAVE	POST HOUSE	MANCHESTER
JOSEPH	O'DONNELL	POST HOUSE	HAMMEL HAMSTEAD
SHAWN	O'ROURKE	THE RANDOLPH HOTEL	OXFORD
JOHN	WINTERS	POST HOUSE SHIP	ALVESTON
STELIOS	SVELTOU	POST HOUSE	SWINDON
SUNIL	MALHOTRA	EXCELSIOR	GLASGOW
FITZGERALD	JACKIE	THE BERISTEDE HOTEL	ASCOT
McKENNA	KARENA	WALKERS CAY	BAHAMAS
HAYES	EAMONN	WALKERS CAY	BAHAMAS



S.C.H.M. 1st YEAR AND 3rd YEAR
POPULARITY POLL 1983

	1st	2nd	3rd
FATHER FIGURE OF THE YEAR.....	MAURICE..... 43	TONY..... 40	SEAN..... 39
MOTHER FIGURE OF THE YEAR.....	BERNIE..... 43	BREDA..... 33	CATHY..... 32
SEX MANIAC OF THE YEAR.....	LOUIS..... 25	STERLING..... 24	JOHN O'S 23
BRAT OF THE YEAR.....	JULIET..... 35	MAURICE..... 18	STERLING..... 17
SPEAKER OF THE YEAR.....	CHRIS..... 66	SEAN B..... 26	SHAWN..... 19
CUDDLIEST PERSON OF THE YEAR.....	GRACE..... 18	BERNIE..... 16	JOHN S..... 14
DANCER OF THE YEAR.....	KENNY..... 35	OUZO..... 34	JOHN S..... 26
WAITER/WAITRESS (1st year).....	BREDA..... 44	LOUIS..... 42	STERLING 13
CHEF (1st Year).....	LIZ M..... 23	LULU..... 22	LOUIS..... 19
DOZER OF THE YEAR.....	KEVIN P..... 73	SEOSAMPH..... 41	STERLING 29
PERSON MOST LIKELY TO SUCCEED.....	CHRIS..... 21	AINE..... 18	KARENA..... 16
ATHLETE'S FOOT OF THE YEAR.....	JOHN McD..... 40	EAMONN..... 17	FRANK..... 13
SCRUFF OF THE YEAR.....	KEVIN P..... 41	EAMONN..... 35	BRIAN..... 13
CALAMITY JANE/JIM OF THE YEAR.....	BERNIE..... 34	LORRAINE..... 26	LIZ N..... 8
SEXIEST BODY OF THE YEAR.....	JACKIE F..... 14	BREDA..... 13	PETRA..... 8
GUZZLER OF THE YEAR.....	KEVIN P..... 37	DAVID G..... 34	BRIAN..... 17
HAPPIEST COUPLE OF THE YEAR.....	TONY..... 94	PAUL..... 44	GRACE..... 15
	LIZ.....	CATHY.....	CIARAN
MOST ADORABLE PERSON.....	AINE..... 14	JACKIE O'B..... 11	PELO..... 9
BLUSHER OF THE YEAR.....	LORRAINE..... 37	JACKIE F..... 25	CIARAN..... 19
CHANCER OF THE YEAR.....	JOHN W..... 25	KEVIN P..... 17	COLIN..... 14
NICEST KNEES OF THE YEAR.....	AINE..... 22	ANU..... 14	JULIET..... 11
PARTY OF THE YEAR.....	TOLA PARK..... 80	TRALEE..... 42	FINIAN Pk 41
BEST DRESSED PERSON.....	ANU..... 21	AINE..... 17	KENNY..... 13
WITTIEST PERSON OF THE YEAR.....	SHAWN..... 23	JOHN O'S..... 20	JOHN S..... 17



THE IRISH HOTELS FEDERATION — FOR BETTER OR FOR WORSE?

Before answering the question, it is important to examine a little about the I.H.F. - (A) What is it? and (B) What does it do?

THE Federation is the National Organisation of Hotels and Guesthouse proprietors (not town and country homes or farmhouses or B & B's). It comprises eleven Regional Branches from the 26 counties. It represents 60% of all registered Hotel premises and 75% of all registered bedrooms. Its prime objective is to promote and protect the common interest of its members - The I.H.F. is a member of the International Hotel Association, and the Confederation of Irish Industry, is registered as a Friendly Society under the Trade Union Acts which enables it to hold a negotiating licence which it uses through the Labour Court to negotiate staff wages and conditions.

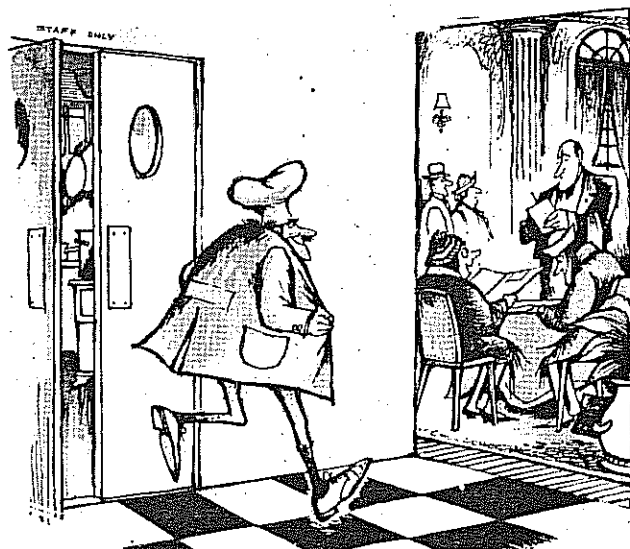
The Central Council is the governing body - it consists of the President, two Vice Presidents, Branch Representatives and six elected members. A small Management Committee acts as an overall steering Committee. The Federation offices are managed by a full-time executive staff.

Sorry to be so long-winded, but to understand the Federation it is necessary to know the background. The structure is basically very sound, however it could be argued that the Management Committee structure and appointment is not good. Previous major office holders tend to have a "don't rock the boat" outlook and a distant controlling position without being obvious. This is positively not democratic (why says democracy always gets the job done), but for its warts, in principle it can help continuity and can have very positive advantages. The people who have held major positions are exceptional people who are sincerely interested and positively active. The major disadvantage is that people who become involved, if not strongly committed could be disillusioned and frustrated and regard this as an inner "club". The I.H.F. has achieved a lot in recent times, and is in my opinion now on the proper footing to start really achieving in the future. For your benefit however, I would prefer to elaborate on what attitude should be adopted towards the I.H.F. - I will offer some points - you make up your own mind.

The strength of the Federation like any organisation lies in its members. An active Hotels Federation will create a very positive climate for our Industry and will unquestionably effect major changes. With the right members we could be one of the most important industries in a very short time - don't forget by the year 2,000 tourism will be the world's No. 1 industry. What an opportunity.

The I.H.F. is a very good organisation. IF IT IS NOT, IT'S THE MEMBERS OWN FAULT - You will meet Hoteliers who question the Federation, but when asked "what have you done to help" there is a fumbling for words - the "knocker" bears the same responsibility as the "doer".

As I write I am looking at last years National Council attendance record and I notice an Hotelier who recently gave me an "earwiggling" on the ills of the I.H.F., attended less than half our meetings. Members like that are a liability on any organisation. Summing up the I.H.F.'s major disadvantage, the non-participants have too big a role and no accountability. This must change. When tolerance means no progress, reject it before it ejects you. In short for better or for worse = members. After all "Federation" is only a descriptive word.



"I think we'll try the 'chef's surprise.'"

LIAM GRIFFIN
(Past Pupil)
Hotel Rosslare.

CRETE

Crete.....An Island paradise where the sun and history converge to form an archeological dream. A superb coastline combined with rolling beaches, golden sand and acres of orange groves (free for the picking). Lest you think someone is suffering from 'halo'effect. Crete is very much a haven of delights and also pitfalls for the tourist. TAKE a course in moped maintenance before you go there i.e. if you intend travelling that way and beware of 'Special Tourist Menus' and 'Special PRICE Increases' for tourists in the city centres. Unless of course there is no bottom in your pockets. You will find the pace of life quite different, you thought the Irish were easy going and carefree, well in Crete hospitality is part of the Cretan personality. THEY know all about customer relations and how to sell their goods. IT'S the only place I've ever been where they offer you coffee or a glass of wine and chat when you go to visit their shops and you come out one hour later with your eye on half the shop and having promised the, sun, moon and stars only to get back to your hotel to discover the miserable reality (would it be money).

Driving in Crete is a hazardous business — everyone follows their own rules of the road. However it is a good way to get around to see the island (some experience in a 007 automobile would be a definite advantage).

Crete is a very traditional island - little villages adorn the countryside specialising in the most fabulous craft work. Women still dress in black in a lot of areas. One incident stands out in my mind - that of arriving in a small old village on a motorbike attracting the kind of stares that I'm sure haven't been seen since the sighting of the first U.F.O. I'm not sure till this day, whether it was the motorbike, me or the fact that it was a woman on a motorbike that caused the stares. Thats how traditional Crete still is.....

KARENA McKENNA
3rd Year Student

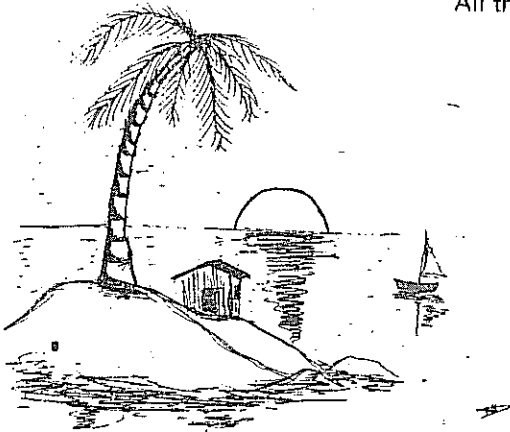
SUMMER HOLIDAY

I'm not going on a Summer holiday;
To France, or Greece, or sunny Spain
No, this year I'm staying at home
With inflation high and V.A.T.

No exotic beaches with blue, blue sea;
And dishy Foreigners ready to greet me,
So forget about the suntan,
It's rainy Eire this year for me.

So I'm not going on a foreign holiday,
No cluttered flights, with girls in green
This year I'm travelling curtesy of C.I.E.
All the way down to Co. Kerry.

ELIZABETH NALLEN.
3rd Year Student.



".....AND THERE'S GANGS OF THEM DIGGING FOR GOLD ON THE STREETS."

I really don't know how I should begin this article - I wanted to open with some dazzling statement that would totally captivate you and make you say to yourself, - "Maybe this geezer does know what he's on about after all". Unfortunately I have to disappoint you. All the ideas I have on what I want to write about are so mixed up as to be virtually nonsensical. So I suppose the only way to go about it is to simply write down all these thoughts as they come to mind, and I hope they make sense to you.

I wanted to write an article in life, as I see it, In America. The land of so called opportunity, whose so called highly qualified people like ourselves go, to make our money. However, I don't want it to sound like a gilt wrapped article taken from some brochure in a tourist office on O'Connell Street, but a constructive and realistic approach.

America is truly a wonderful country, (and since my parents moved there over two years ago, I've had the pleasure of visiting it on three separate occasions). San Francisco itself is probably one of the most beautiful cities I've ever seen, it's famous high rolling hills, tall sky-scrapers, the designs of which seem to come from another time, and a bay that seems to stretch for miles finally to dissolve in the sand coloured mountains in the distance. Set against this beautiful, and relaxed illusion perhaps life isn't as wonderful as portrayed in the weekly editions of Dallas. Oh sure, they have all the mod cons of an advanced and modern society, - vast palatial hotels, they are the forerunners in management principles and technology, supermarkets open 24 hours, 32 T.V. channels to choose from, large fast cars, computerised bowling alleys, striking footballers (political not sport), social rights for all - male, female and undecided, and not forgetting the junk food! However, I can assure you that life there is as tough as any where else. So if you are thinking of going to work in the U.S. (after obtaining a visa - difficult with their 10% unemployment) "To turn a fast a few bucks" be warned. "Stay East young man!"

For all I've seen and experienced there, bearing in mind my limited amount of travel, I really Don't believe they have anything better than us. I've seen countryside here that is unmatched anywhere else in the world. Since coming to live in Ireland I've experienced a way of life that is unique to this country alone. I know that we have our problems, mainly political and economic, of which we are well aware. However there are unequal opportunities in this rapidly developing country, and to paraphrase the pundits "Things can only get better!" We are the up and coming youth of the eighties! Unfortunately though, a majority of people, lucky enough to be trained here would like to, or are already leaving for that imaginary Disneyland on the other side of the Atlantic. Surely it's about time we realised that what we have to offer is as valuable as any other country's inticements. Isn't it about time we tried to prove it!?

COLIN SWEENEY

Third Year Student



"You call this *cuisine haute*, Mac?"

VOICE IN THE WILDERNESS

And the High Priest cried out to the first years, "Who do you want to live Seagrave or Barabas?", and the crowd in one great voice in unison shouted, "Barabas Barabas".

Another day dawns on El Paso Airport and the peasants are awoken by an Aeroflot Jet and Eddie singing loudly on his way home. They fall out of bed, and are soon at their nearest bus stop, to be greeted by the broad cheerful smile of the conductor as the empty bus drives past. Four buses later our happy gang are bound for College.

The day's spectacular events have already begun, as Colin and Tony practise their daily stunts. "Still haven't got it right Col", mumbles Tony spitting out his front right indicator.

A Red Ritmo (alas no more) flashes past and sixteen Female first years cower in terror, as Johnny leers out.

8.29 a.m. Dermot Gallagher addresses the 3 present in class. The remainder arrive en masse led by a snarling Joe O'Donnell. "Don't say sorry!", intones Dermot Gallagher in rage. "We won't", replies Joe O'Donnell, class spokesman and 23 heads nod in agreement.

The first victim to fall prey to Dermot Gallagher's roaming eagle eye is Seosamh "I'm a shaper, mirror man", Murphy, Rockwells brightest young goal scorer.

....."I was like you once Seo, I hadn't a clue". To console himself after this unwarranted onslaught he changes into a pin-striped wing collared shirt with a polka dot dicky bow, draws tri-colours on his notes and hums "A Nation Once Again".

The morning drags on and the revelations of the day are pondered over coffee. Joe O'Donnell plus fans are forcefully ejected from their library, i.e. Paper Rack in the Public Shop.

Back in class and Brian Seagrave wonders if anyone "has heard any good Joe O'Donnell jokes lately", "I have" interrupts Joe but it wasn't till later as he is interrupted by a fanfare of trumpets announcing the impending arrival of Mr. O'Donovan, Company law lecturer.

Requesting a student to park his car he spots Liz Nallen in a non committal position and wonders has she raised her hand "to ask a question or are you just scratching yourself."

Johnny and Juliette pass their 475th note of the day wondering if he, Dingle, Sterling, Maurice, Denis and Sean Bennett could have a lift home that evening. The Bahamian scholarship students holding hands on the way to lunch - "Alas Poor Eddie, I knew him well".

LUNCHTIME

Another assassination attempt is made on Big Mo via a poisoned éclair by a distraught first year, who can't take it any more. Argh! foiled again and Big Mo lives in secret anticipation of the metropolis of Helmsley.

Back in the dungeon the day tapers off with Joe O'Donnell lobbying himself for class spokesman, Brian Seagrave longs for his green couch.

And this magazine article has come to it's end or has it ???

After three years in Shannon with much heart rendering research and every proverbial stone being turned, we have yet to uncover a memorable quote from either Sean O'Loughlain or Denis Coman. The blank space below is provided to supply your own :

EPILOGUE

After much intense lobbying, exchanging of monies and threatening revelations of peoples' past (some of you hacks are jiving on borrowed time) Joe O'Donnell was firmly established as Class Spokesman. Although his position as such has yet to be recognised officially by higher authorities i.e. College Director, Lecturers etc.

Sheosamh Murphy wttill ponders upon those unexpected attacks upon his person.

The class non-committals have yet to be heard saying anything quotable lest it be recognised that they hold an opinion on anything.

To this day, things remain unchanged as Colin and Tony still never perfected high speed stunts; Seagrave lounges upon his green couch and "INFORMATIVE" is the word of the day.

AUTHOR'S NOTE

All characters mentioned in this text are purely fictitious and any resemblance to persons either living or dead (BERNIE RANGLES, JACKIE FITZGERALD ???) is entirely coincidental. The authors accept no responsibility for the AFOREMENTIONED text and no slander or libel suits shall be entertained. This effects your legal rights.

The Editor bears full responsibility and legal PROCEEDINGS should be taken up with CHRIS EGAN.

We wish to thank those quoted for their full CO-OPERATION and WILLINGNESS to provide others with MIRTH.

BIG MO AND NIGHTHAWK SEGRAVE POTENTIALLY PREMATURE PAST PUPILS

P.S. - Some other "QUOTABLE QUOTES" which we couldn't put into the above context:

DERMOT GALLAGHER:

"To quote MR SLEFERThose that look as if they have it, often haven't and those that look as if they haven't often don't either!"

MR. PAUL ROWLANDSON
(Psychology Lecturer)

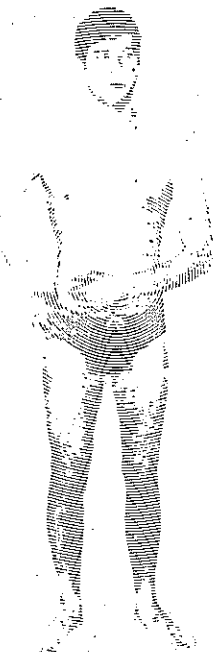
"Does anyone have any contacts in South America,
I fancy a short spell as a dictator.

MR. JORGEN BLUM:
(A memo)

....."Send me Sweeney on a tray".

MR. MAHER

....."Mr. Segrave, those handouts cost money, would you mind not making paper boats out of them.



CAN BE SUNG TO "McNAMARAS SONG"

Verse 1

Now Kincora, don't be cryin', don't be weepin', don't be sad,
'Sue don't ye know with our departure you'll be anything but glad.
And Phylis she'll be weepin', and she'll sing a sad refrain
When she hears we'll ne'er be stepping through that SFADCO door again.

CHORUS

Oh Lord! we're leaving soon, Oh, Lord!, we shall depart
Oh Golly gee, the strains on me, we're leavin' SHANNON'S HEART

Verse 2

Now Peggy, she'll be sorry, for she'll ne'er again complain
Or hear our Dermot's voice singin' her favourite of refrains.
She thinks she knows it all and that we'd ne'er tell her a lie
But only if she knew, it were just an allaby.

CHORUS

Oh, Lord!

Verse 3

Now, what do ye think we'll do when we return form far away?
Where do ye think we'll sleep - sur' there'll be nowhere left to stay!
But Nora, she'll be happy, she'll be smilin' every day
For she knows she'll catch us out in her (own) little way!

CHORUS

Oh, Lord!

Verse 4

Now the "KNIGHTS" will be all empty, it may even be closed down
'An' poor ol' Quinnsworth's boss will have a very worried frown,
But one thing is for surethat we'll have our little joys,
'Cos we'll never again forget that we are Jorgen's little boys.

CHORUS

Oh, Lord!

Verse 5

Now when we're all successful and (graduated) at last
An' sittin' with our partners, recollecting days gone past.
But despite our little tragedies, we'll all look back an' say
"We were happy and contented in our days two miles away"

CHORUS

Oh, Lord!

LORRAINE BEATTY
1st Year Student

DISCOVER KINCORA –
BET YOU HAVEN'T SEEN THE HALF OF IT !!

In recent years few students from the S.C.H.M. have gone without the pleasure or experience of staying in the elite, luxury apartments of Kincora—situated in the heart of the picturesque town of Shannon.

It has been rumoured that if the walls could speak, they could tell many a long tale and as a result be the ruination of many an "innocent" student. But what exactly goes on behind those walls? Are there any grounds for such destructive rumours? And if so, is it possible that our friendly supervisors have not revealed the inside story?

However on asking the students for their opinions on this subject a somewhat blank expression appeared on their faces (similar to the one which frequents economics class). With a little bit of persuasion some conceded to give a general comment on the apartments, such as –

'Scrummy',
'Not homely like Valentia, but still as cheap',
'In Jamaica the flats are never ever like this!'
'Why do you think I go to the "Arms" every weekend?'
'Are they nice?' 'Doe Eddie Macken ride an asal?'
"No comment"

"Not quite as comfortable as Richview" –
"No complaints but they're cheaper in Lucan" –
"Not even the bare essentials!"
"Do I HAVE to answer?"

So as you see, no gentle persuasion or subtle bribes would convince the students to reveal the secrets "Goings on" behind the walls of Kincora.

GRACE TWOMEY
First Year Student



IF C.I.E. LET US DOWN AGAIN.....!!!

VALETE

Over 900 people have graduated from Shannon College of Hotel Management since it began in 1931. There are Shannon graduates all over the world and this valete has been comprised to show you where some of these people are now.

R. Butler	G. M. Old Ground Hotel, Ennis.
J. Chapman	Bursar, Clongows Wood College
B. Carr	G.M. Imperial Hotel, Aberdeen.
J. Coughlan	G.M. Hyatt Regency, San Francisco.
D. Connolly	G.M. Holiday Inn, Orlando, CA.
P. Coyle	G.M. Hotel Scellig, Dingle.
B. Crooke	G.M. International Hotel, Dublin Airport.
O. Daly	Personnel M. Westbury Hotel, London.
H. Daly	M. Dir. Block Hotels Nairobi.
A. Moylett	Prop. Dowhill Hotel, Ballina.
U. O'Sullivan	Prop. Breaffy House Hotel, Castlebar.
J. Ronayne	Hotel Advisor, Bord Failte.
P. Huggard	Prop. 'The Butler Arms', Waterville, Co. Kerry.
E. Vaughan	Prop. Aberdeen Arms Hotel, Lahinch.
E. Flannelly	G.M. Ostan Synge, Geesala, Ballina.
W. Kingston	G.M. Montrose Hotel, Dublin.
B. Pettit	Prop. Clonmel Arms, Clonmel.
T. Maher	G.M. Bush Hotel, Carrick - on - Shannon.
J. Deighan	G.M. Seaburn Hotel, Sunderland.
J. O'Connor	Ballinahinch Castle Hotel, Co. Galway.
C. Britton	G.M. Sand House Hotel, Donegal.
M. Parkes	Prop. Parkway Hotel, Limerick.
D. O'Shaughnessy	G.M. Walkers Quay, Bahamas.
B. Kerr	Prop. Newpark Hotel, Kilkenny.
T. O'Neill	G.M. Rose Hill Hotel, Kilkenny.
C. Saar	Prop. Cottage Rest, Adare, Limerick.
P. O'Meara	G.M. St. George Hotel, Liverpool T.H.F.
P. McCluskey	Prop. Butlins Holiday Camp.
S. Cluskey	G. M. Waterville Beach Hotel, Co. Kerry.
M. De Lang	G.M. Peacock Restaurant, Hawaii.
B. Fogerty	G.M. Rutland Hotel, Sheffield.
J. Flannery	C. Ex. Irish Hotels Federation.
B. Dunne	Prop. Two Mile Inn, Limerick.
G. Walsh	G.M. Breaffy House Hotel, Castlebar.
P. Malone	G.M. Jury's Hotel, Cork.
S. McManus	G.M. Four Seasons Hotel, Washington D.C.
O. McMahon	Catering Mgr. A.I.B. Group, Ballsbridge, Dublin.
S. Williamson	Manageress, Aghadoe Heights Hotel, Killarney.
B. Shanahan	G. M. Hallam Tower Hotel(T.H.F.) Sheffield.
T. McGurgan	Registrar of Hotels, Bord Failte, Dublin.
D. O'Connell	Catering Manager, Trinity College, Dublin.
G. Gilhooley	Prop. Neremore Hotel, Carrickmacross.
L. Silke	Prop. Niamh's Restaurant, Dalkey, Dublin.
K. O'Sullivan	Head of Dept. R.T.C. Galway.
R. Murphy	G.M. Ashford Castle.
T. McCarthy O'Hea	G.M. Ardilaun Hotel, Galway.
D. Drayne	G.M. Chase Hotel Plaza, St. Louis, U.S.A.
J. Enright	Marketing Mgr. T.H.F. Chicago U.S.A.
D. Hurley	G.M. Great Southern Hotel, Killarney
B. Cronin	Prop. Blue Haven Hotel, Kinsale.
G. Silke	Prop. Banba Hotel, Salthill, Galway.

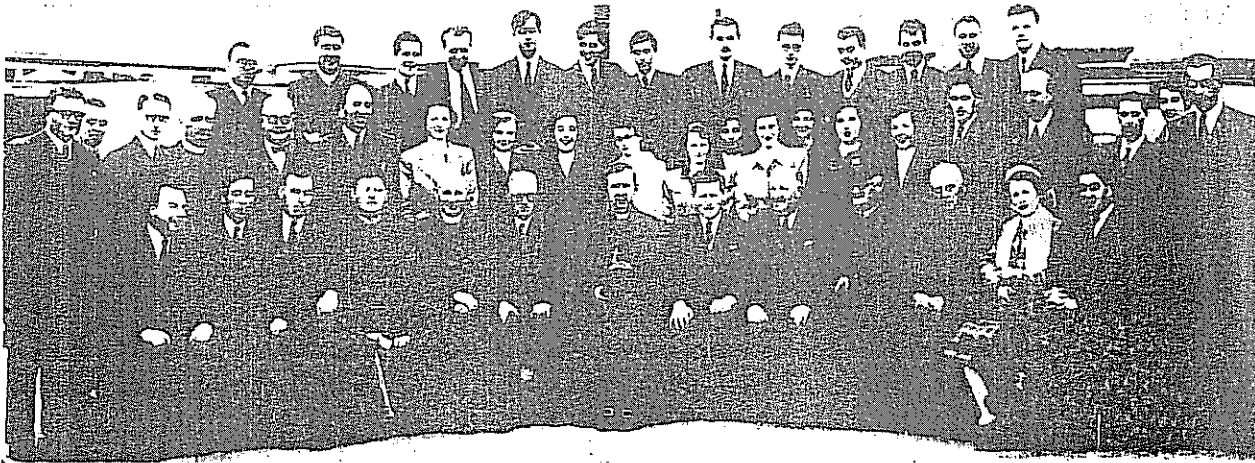
are
are

G. McGeaugh
A. Kelly Mor
E. Sharkey
W. Lynch
I. Gentles
N. Hards
N. Hawkes
J. Kentper
D. Kent
P. Lavelle
G. Lawless
N. Lanlan
D. Gallagher
J. O'Loughlin

Prop. Central Hotel, Mallow, Co. Cork.
Prop. Grove Hotel Malahide.
Product Advisor, Bord Failte.
Lecturer, University C.L.A. U.S.A.
Chairman of Jamaican Tourist Board.
G.M. Grand Atlantic Hotel, Weston Super Mare, U.K.
G.M. General Hotel, Kuala Lumper.
G.M. Sun City, South Africa.
G.M. Penta Hotel, London Airport.
Dir. Catering Hilton, Washington D.C.
G. M. Parkview T.H.F. Durban. S.Africa.
G.M. Princess Hotel, Hamilton. Bermuda.
Senior Lecturer, Shannon Hotel College.
Keadeen Hotel, Newbridge, Co. Kildare.

Compiled by : Jackie Fitzgerald, with assistance from Mr. D. Gallagher & J.E.Blum.

A blast from the past!!!



All reading from left to right. Front row, seated:—Mr. M. Mortell, An Bord Failte; Mr. P. Breathnach, Private Secretary to the Minister for Education; Mr. K. Jennings, C.E.O., Co. Clare Vocational Education Committee; Rev. Fr. Athanasius, O.F.M.; Very Rev. Canon P. Vaughan, Chairman, Co. Clare Vocational Education Committee; The Minister for Education; His Lordship Dr. Rodgers, Coadjutor Bishop of Killaloe; Mr. Brendan O'Regan, Catering Comptroller, Shannon Airport; Mr. J. A. Nugent, Chairman, Irish Tourist Board; Colonel P. Maher, Airport Manager, Shannon Airport; Very Rev. Canon Hamilton, P.P., Newmarket-on-Fergus; Miss M. Bonfil, Department of Education; Dr. W. Flynn, M.O., Shannon Airport. Second row, standing:—Mr. D. Nolan, The Irish Hotelier; Mr. S. Malone, Shannon Airport Catering Service; Mr. D. Foley, County Librarian, Ennis; Rev. Fr. Quealy, Adm., Ennis; Mr. G. Mulvey, Clare Champion; Mr. T. Sheedy, Organiser, I.T. & G.W. Union, Limerick; and the following students—Misses M. O'Kelly, K. Ryan, A. Moore, A. Ahern, H. Hannon, A. Skehan, A. Mooney, D. Lyons, T. O'Brennan, K. Morrissey, Mr. N. O'Neill; Dr. F. de Parcher, School Principal; Mr. A. Stefer, School Staff; Miss M. Callanan, Manageress, Passenger Hostels, Shannon Airport; Mr. P. Quigley, Secretary, Irish Management Institute. Third row:—Mr. S. Tuohy, Secretary to the Catering Comptroller, Shannon Airport; Mr. G. Blake, Personnel Manager, Catering Service, Shannon Airport; Mr. P. Collins and Mr. R. Healy, Staff Management Council, Shannon Airport; Students—Messrs. P. Burke, J. Mooney, D. Mooney, T. Gallagher, E. Vaughan, M. Collins, B. Fitzpatrick, E. McCarthy, J. Ronayne.

A Red-Letter Day in the History of Shannon Airport

Impressive Opening of the New Year of the Hotel Training School

BY GEORGE MULVEY

Thursday, October 15, was a red letter day in the history of Shannon Airport when a big number of people from Clare and other counties were present to take part in the programme connected with the training of hotel staffs there.

The event was to mark the opening of the new school year, and to review the work of the past year. The attendance included the Minister for Education who presented certificates of merit to twenty students, the Coadjutor Bishop of Killaloe, Most Rev. Dr. Rodgers, Very Rev. Canon Vaughan, P.P., Quin, Chairman of the County Clare Vocational Education Committee and Mr. K. P. Jennings, Chief Executive Officer of the Committee.

The programme began with Votive Mass celebrated in the oratory by Very Rev. Canon Hamilton, P.P., Newmarket-on-Fergus, in whose parish the Airport is situated. The Coadjutor Bishop of Killaloe presided.

The guests were subsequently entertained in one of the spacious lounges of the Airport by Mr. Brendan O'Regan, Catering Comptroller.

The school curriculum is designed to give a sound, practical, theoretical training in the three main branches of Catering—Culinary, Service and Accommodation. Practice and theory are combined equally in the Course, students doing alternately practical and theoretical study. During the period of practical work students are required to conform fully to their duties as working staff members in the various departments of the Airport Catering Service. The Course is a two years one, and instruction in French and German is given to all students—chiefly for the benefit of those who may be sent on exchange to continental hotels.

After the reception the Minister and the guests were conducted on a tour of the School, and were later entertained to lunch.

In extending a welcome to the guests, Mr. Brendan O'Regan, Catering Comptroller, said he was particularly glad to welcome Mr. Moylan, the Minister for Education and the Coadjutor Bishop of Killaloe, the Most Rev. Dr. Rodgers. The presence of his Lordship had lent a special dignity to the occasion. The Hotel School at Shannon could not possibly be developed without the support and encouragement of those who were assembled in that room. Certain facilities were provided by the Minister for Industry and Commerce, and the guests had seen some of those already in the cinema portion of the School, and would see more later on. The progress which had been made since the School started was due to the active assistance and encouragement given by Mr. Moylan's Department, and in particular by the County Clare Vocational Education Committee, and in this respect he could not speak too highly of Miss Daly who was appointed by the Vocational Committee. The encouragement and assistance given by the Vocational Committee were outstanding features of the School since it started.

They were blessed in Clare in having as Chairman of the Committee a man of such strong personality as Canon Vaughan, and he had succeeded in making it felt as far as the School was concerned. Mr. Jennings and Canon Vaughan visited the School frequently and succeeded in enthusing both teachers and students. The guests had already seen some of the equipment provided by An Bord Failte to the School, but apart from that, the Board had helped the School in many other ways since it was opened.

SHANNON AIRPORT HOTEL SCHOOL

Formal opening of the third term by Mr. Sean Moylan, Minister for Education. Order of Events:—

- 11.00 a.m. Votive Mass, Shannon Airport Oratory.
- 11.45 a.m. Reception of Guests—Airport Lounge, Coffee Service.
- 12.00 noon Inspection of Hotel School, Technical Equipment and Library facilities.
- 12.30 p.m. Official Opening Ceremony. Report on Hotel School (Theoretical and Practical). Presentation of Certificates to Hotel School Students.
- 2.00 p.m. Official Luncheon.
- 3.00 p.m. Inspection of facilities for practical tuition.
- 3.15 p.m. Report and examination results of first year Staff Social Science Course.
Report on Staff-Management Participation results.
Presentation of Certificates to Student Chefs.

Mr. O'Regan referred to the co-operation that existed between the student members and those in the various catering services, and said that it was highly appreciated. Referring to the Social Science Course conducted by the Rev. Father Athanasius, O.F.M., and supported by the Most Rev. Dr. Rodgers, he said they were only at the beginning of the good that was bound to come from such a course.

Most Rev. Dr. Rodgers said he believed the School would be an inspiration and a true guide to further effort along the same lines. He was delighted to learn of the co-operation between management and employees which could have such an important effect on the social life of the country. The Irish people should be in a position to provide hotels equal to, if not better than, those of any other country. Instead of airing their grievances amongst themselves, the employees there met their employers and reached a solution of their difficulties. That was the ideal thing and that was what he would like to see happening all over the country and particularly where trade unions and employers were concerned, because it was based on social justice and social charity. He hoped that the School, which began under such happy auspices, would continue to progress.

Social Science Lectures

The Rev. Fr. Athanasius, O.F.M., who has been conducting lectures on social science at the Airport, said that in the first



Rev. Fr. Athanasius, O.F.M.; Mr. Paul Quigley, Sec., Irish Management Institute; Mr. J. McElgunn, Mr. J. Gleeson, Mr. N. Duff; Mr. D. Foley, Co. Clare Librarian; Miss Bonfil, Department of Education; Miss Daly, D.Sc. I.

year the course aimed at explaining the nature and scope of Sociology. The main text books used were the Irish Constitution and the Social Encyclicals. The course started a new era of thought at Shannon, and there was much evidence that closer co-operation between management and staff had resulted.

Shannon, he said, was one of the focal points in the country where correct thinking could do most good. It should show to the world that Ireland was Christian, and recognise certain fundamental principles which humanity must recognise in order to do justice to itself and its Creator.

Mr. G. Blake, Personnel Manager, Shannon Airport Restaurant, said that the good results that had been achieved in the Catering Service were due to the scheme in operation, by which the staff participated in the management.

The Very Rev. Canon Vaughan, P.P., Chairman of the Vocational Education Committee, said that he was very glad that the school was a continued success, because it was a very bold venture. To Mr. O'Regan alone belonged all the credit for putting it on a proper footing.

The students attending the school were on the right road and doing splendid work for the country and fitting themselves to take up positions in hotels elsewhere.

Mr. J. A. Nugent, Chairman, An Bord Fáilte, said:—

I am deeply grateful at being afforded an opportunity of being present at today's prize giving and of adding my congratulations to the fortunate recipients.

Today's function is a significant occasion in the annals of Irish Tourist development. When I was present at a similar function in June last year, I referred to the Training School as a bold experiment in which theory had been allied to practice in a commonsense manner. Today I can say that the school has progressed far beyond the experimental stage and has become an established important factor of the tourist industry. A year or two ago, you were pioneers in a great cause and looking around me today, it becomes quite obvious that your pioneering work has achieved results which merit the full support and encouragement of everybody connected with the industry.

Listening to the report on the year's working, I was deeply impressed by the successes achieved by the students, some of whom have now been sent abroad to gain that continental experience without which we cannot achieve the reputation in world tourism which is our object. However, while we strive to achieve a continental standard, at the same time that standard must be thoroughly leavened with a proper Irish atmosphere and I am glad to hear that a number of successful students have already placed their talents at the disposal of our own Irish hotels. To all the students I feel confident in saying that in choosing the Hotel industry for a career they have chosen well. Statistics are available to show that Tourism is Ireland's second largest



Mr. Brendan O'Regan, Catering Comptroller, speaking at the opening function. Also included in the photograph are Mr. Sean Moylan, Minister for Education; His Lordship, Most Rev. Dr. Rodgers; Col. P. Maher, Airport Manager; Mr. J. A. Nugent, Chairman, An Bord Fáilte; Very Rev. Canon Vaughan, P.P., Chairman County Clare Vocational Education Committee.

industry and unlike many other professions and industries there is plenty of room at the top for the well-trained hotel manager, the qualified chef, the efficient caterer and there are positions available in almost every branch and section of the hotel business which itself, of course, is the backbone of the industry as a whole.

We must always ensure that the attention provided in our Irish hotels remains comparable with that received on the continent and elsewhere, and that our culinary standards are as high or higher than we get in any other country. This cannot be done without a hard core of highly trained staffs and it is this need which your school is designed to meet.

It was because An Bord Fáilte believed this that when an application was received from Mr. O'Regan for the provision of certain essential items of technical equipment, we were glad to place that equipment at the disposal of the school and it is my duty today to formally hand over that equipment to you. Since the enactment of the Tourist Traffic Act, 1952, one of the Board's most important functions is to encourage and support the development of staff training facilities and it was in pursuance of that duty that the Board was pleased to assist, financially, this Shannon Airport Training School and the Vocational Education School in Dublin. In fact, the Board is ready and willing to give the most sympathetic consideration to any requests for such assistance which may be submitted by appropriate authorities elsewhere throughout the country.

In addition to the facilities which I have mentioned, An Bord Fáilte provides a Technical Advisory Service which is provided on request to hotels and other registered premises in order that the employees in such establishments may avail of up-to-date techniques. Qualified Board staff, experienced in all branches of hotel operation, are available to advise and instruct hotel staffs in general technique, approach to guests and so on. The Board has also undertaken the provision of Instructional Films on various aspects of hotel catering, reception, management, etc. All these things allied with the training provided in schools such as yours should ensure the provision of a service equal to any and surpassed by none elsewhere in the world.

While on the matter of Hotel Staffs, may I say a word in regard to those immediately concerned with the preparation and handling of food, because, if the hotel industry is the backbone of the tourist industry then surely the chef is the keystone of the hotel industry. This is really elementary. The efficient hotel owner will see that he has a good chef and the chef won't stay in a badly run hotel. It is, of course, a trite saying that some people eat to live and others live to eat. But there is certainly a good deal in the verse which reads:—

We may live without poetry, music or art,
We may live without conscience, and live without heart,
We may live without friends, we may live without books,
But civilized men cannot live without cooks.

We in An Bord Fáilte believe that a school such as yours is contributing in the most practical manner possible to the development of Ireland's tourist industry and therefore has the right to call for any co-operation and assistance needed. In asking the Board for such assistance I can assure you that you will be pushing an already open door.

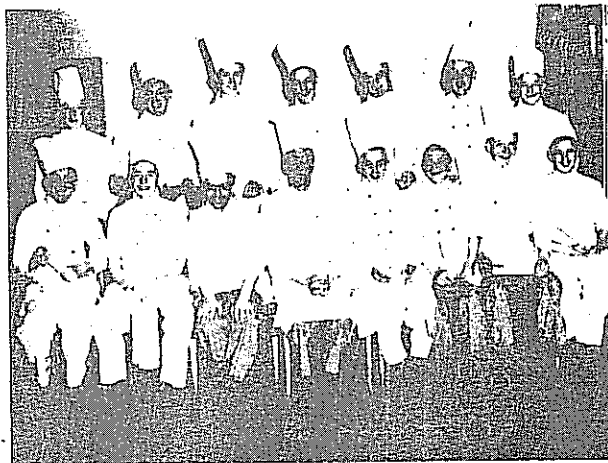
I congratulate all those responsible for the conduct of the school and especially I congratulate the students, not alone those who are among the prize winners but also those who have, by their hard work and enthusiasm, shown the keen interest which they have taken in their well chosen career.

Dr. Felix de Parcher, Principal of the School, reported as hereunder on the progress of the students of the 1951-52 and 1952-54 courses of the Shannon Airport Hotel School:—

The first theoretical course, which commenced on 16th July, 1951, lasted for ten consecutive months, and was attended by twenty students who came from twelve different counties. During the year one student left the school, as he decided to take up another career, and a second student had to abandon his studies owing to illness. Eighteen students finished the full course and passed the final examination on June 12th, 1952. Four girl students and one boy subsequently discontinued their studies in Hotel Management to pursue other vocations. The remaining students have continued their studies as follows:—

James Coen, who had already a credit of practical experience, was sent in June, 1952, as the first student, for one year as exchange stagiaire to the Bellevue Palace Hotel, Berne, Switzerland. He has now returned to Ireland to his father's hotel, the Shamrock Lodge Hotel, Athlone.

Apart from James Coen the following students are at present on exchange on the continent, having completed the prescribed



W. Ryan, Chef de Cuisine, and his assistant, Chef Andre Sernan, accompanied by the following Commis Chefs who received certificates on the completion of a five week's course at the Hotel School:—George Egan, John O'Connor, Walter Farrell, Pat McEvoy, Jim Kennedy, John Crowe, James Nihill, Fergus O'Donnell, Michael Riddler, Patrick Ryan, Christy McEvoy, Calm Curran, Martin Riddler. The Course was conducted by Miss K. Doly, Domestic Science Instructress and Chef W. Ryan, Shannon Airport Restaurant.

period of practical work at Shannon:— Robert Kerr, of Kilkee, Co. Clare, is at the Bahnhof Restaurant, Hauptbahnhof, Zurich. He will be transferred for the winter season to Suvretta House Hotel, St. Moritz.

Gerald Dallaghan, of Ballybofey, Co. Donegal, and Michael Dennehy, of Blackrock, Co. Dublin, are both at the Hotel Kurhaus Gaststaetten; Michael Lee, of Riverside House, Newport, Co. Mayo, is at the Hotel Europaeischer Hof; Anne Lenihan, of Hodson Bay Hotel, Athlone, Co. Westmeath, is at the Hotel Kurhaus Buehlerhoehe. All these hotels are situated in the famous German Spa district of Baden-Baden. Two other students joined the permanent staff at Shannon Airport Catering Service:— Mrs. Iris Lipoczy, of Newmarket-on-Fergus, Co. Clare, and James McCahan, of Mullaghbawn, Co. Armagh. The latter has recently left to take up a managerial position in County Monaghan.

The remaining five students of the 1951 course are working either as employees of the Airport Catering Service, or in different Irish catering establishments, until the formalities for their continental exchanges are completed. These students are:— Gerald McDonogh, of Limerick, who was employed at the Hydro Hotel, Kilkee, Co. Clare, during the summer season, and who is now back at Shannon Airport. It is proposed to send him on exchange to The Palace Hotel, Madrid, Spain. Peter O'Neill, of Ballintemple, Cork, is at present employed as assistant to the Catering Manager at Dublin Airport—Collinstown. Arrangements have been made to send him on exchange to the Airport Restaurant, Zuerich-Kloten, Switzerland. John Carney, of Hotel Carlisle, Dun Laoghaire, worked in his father's hotel during the summer season. At present he is working in the Accounts Office at Shannon Airport. It is proposed to send him on exchange to the Hotel Atlanta, Brussels, Belgium. Sheelagh O'Connell, of Douglas Road, Cork, is working at the Talbot Hotel, Wexford. Agreement has been reached to permit her to go on exchange to the Reichspost Hotel, Heidelberg, West Germany. Eithne Hennigan, of Athleague, Co. Roscommon, worked for the summer season at Dublin Airport, Collinstown, and is now back at Shannon Airport. Arrangements for her exchange formalities are not yet completed.

The duration of all these student exchanges is for a minimum period of one year, during which time the Irish students are paid Continental hotel wages agreed in advance. These correspond to the wages paid to the Continental exchange employees who work in the restaurant and kitchens at Shannon for a similar one-year period.

At the end of the 1951 course, it was decided to extend the study period to two years, as it was found that one year was too short to cover the detailed curriculum. In the new two-year curriculum,

a course in Social Science has been included, as well as two four-month periods of practical study. After a successful final examination at the end of the second year, the students will work for the third year for Shannon Airport Catering Service, or for other suitable hotels in Ireland, as paid employees. The fourth year will be devoted to continental experience, after which the Diploma of the School will be conferred.

This revised Course commenced on 1st October, 1952, with a total of twenty-three students from twelve different counties. During the year to date, one student, left the Course. Twenty-two students have now completed the first year of eight months theoretical study and four months practical work in the various departments of the Catering Service, namely:—Kitchen, Larder, Bakery, Dining Room, Linen Room, Passenger Hostels, Cellar, Visual Control and Accounts. All students live in, and receive students remuneration during the four months period of practical work. During the Course, examinations have been held periodically in each subject. The results were very satisfactory for both theoretical and practical work.

The following students, having completed the first year, begin the second term of theoretical instruction today:—Ann Ahern, Ballylongford, Co. Kerry; Paschal Burke, Clifden, Co. Galway; Michael Collins, Curragh, Co. Kildare; Brian Fitzpatrick, Dublin City; Thomas Gallagher, Galway City; Helena Hannon, Listowel, Co. Kerry; Dolores Lyons, Dublin City; Eoghan McCarthy, White's Hotel, Wexford Town; Dermot Mooney, Ballina, Co. Mayo; Anne Mooney, Ballina, Co. Mayo; James Mooney, Belfast City; Anne Moore, Cork City; Kathleen Morrissey, Thurles, Co. Tipperary; Teresa O'Brennan, Tullamore, Co. Offaly; Marline O'Kelly, Hibernian Hotel, Tramore, Co. Waterford; Una O'Sullivan, Killarney, Co. Kerry; John Ronayne, Ballindine, Co. Mayo; Kathleen Ryan, Limerick Junction, Co. Tipperary; Anne Skehan, Fethard, Co. Tipperary; Eamon Vaughan, Vaughan's Hotel, Lahinch, Co. Clare. All these students have studied and worked hard and are deserving of the certificates which are to be conferred on them.

The attendance included:—The Minister for Education, Mr. S. Moylan; His Lordship, Dr. Rodgers, Coadjutor Bishop of Killaloe; Mr. J. A. Nugent, Chairman, An Bord Failte; Colonel P. Maher, Airport Manager, Shannon Airport; Mr. A. L. Downes, Chairman, Irish Hotels Federation; Very Rev. Canon Vaughan,

P.P., Chairman, Co. Clare Vocational Education Committee; Rev. Father Quealy, Adm., Ennis; Mr. K. Jennings, C.E.O., Co. Clare Vocational Education Committee; Rev. Fr. Athanasius, O.F.M.; Mr. T. Sheedy, Organiser, Irish Transport & General Workers' Union; Mr. T. J. Chamberlain, B.A., B.Comm., A.C.A., Secretary, Irish Hotels Federation; Mr. P. Quigley, Secretary, Irish Management Institute; Mr. P. Breathnach, Secretary to the Minister for Education; Mr. J. M. B. O'Flanagan, Department of Education; Miss M. Bonfil, Department of Education; Mr. M. Mortell and Mr. E. P. Kearney, An Bord Failte; Dr. W. Flynn, M.O., Shannon Airport; Mr. D. Foley, Librarian, County Library, Ennis, Co. Clare; Mr. Daniel Nolan, THE IRISH HOTELIER.

★ The Origin of the School

In December, 1951, Mr. Kevin Jennings, Chief Executive Officer to the Clare Vocational Education Committee, was approached by Mr. Brendan O'Regan, Catering Comptroller at Shannon Airport, in connection with an internal training scheme for all employees in the catering department there. Mr. O'Regan had in mind the organisation of a training course for all the different sections of the 300 employees in the department, and felt that if such a course could be organised it would give each individual employee an opportunity for advancement. He saw that such a course could be organised with the co-operation and help of the Co. Clare Vocational Education Committee. Following the interview with Mr. O'Regan, the C.E.O., Mr. Jennings, got in touch with the Inspectors from the Department of Education and a conference was arranged at Shannon Airport between Mr. O'Flanagan, the Department's Inspector for Munster, Miss Bonfil, another Department Inspector, the Very Rev. Canon Vaughan, P.P., Chairman of the Committee, Mr. Brendan O'Regan and Mr. Jennings.

The whole matter was discussed very thoroughly, and while there was general agreement as to the value of such a course, it was decided that for its proper organisation, it would be necessary to appoint a person who, not alone had an expert knowledge of every aspect of the catering and hotel industry, but who would also be capable of organising and carrying through such a course. It was thought that such a person could not be procured in this country, and Mr. O'Regan agreed to investigate the possibility of getting such a person from Switzerland. It was agreed that as

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portion of the training scheme would include instruction in Hygiene, Cookery, Home Management for a section of the employees, Mr. Jennings was asked to provide a Domestic Economy Instructress for this work.

At the monthly meeting of the Vocational Education Committee in January, 1952, various members voiced their approval of the scheme and the Committee decided to co-operate by sending an Instructress to Shannon Airport. The Very Rev. Canon Vaughan, Chairman, said he was very much impressed by the proposed scheme. There was no hotel in Ireland which catered for such large numbers as Shannon Airport and the excellent and modern equipment and accommodation available there made it an ideal place for training.

The C.E.O. stated at that meeting that the classes commenced on January 8, and were conducted by Miss Kitson. Mr. O'Regan had gone to Switzerland and hoped to find there a suitable person who would organise on a very full and extensive basis an internal training scheme for the entire catering staff. If successful in his efforts it might mean that Shannon Airport would become a training centre for the Hotel Staffs of Ireland.

At a subsequent meeting the C.E.O. told the members that so successful had the classes been that Mr. O'Regan thought that with some help from a leading hotel school, Miss Kitson would be able to take charge of and conduct this training scheme. Mr. O'Regan had been to Switzerland and had made important and valuable contacts with leading hotels there, many of whom agreed to take students from Shannon on an exchange system and as many as twelve students a year would be taken. In order to organise and develop the training scheme on a thoroughly sound basis, Mr. O'Regan interviewed a number of experienced persons in Lucerne with the object of appointing one on a temporary basis. He also visited the Hotel Schools at Zurich, Lucerne, Lausanne and Paris. As a result of his interviews he decided to appoint to his own personal staff a Dr. de Parcher, who was in pre-war days attached to the Hungarian Diplomatic Service as First Secretary to the Vatican. Later he was dispossessed of his estates and property and went to Switzerland where he attended the Hotel Schools in Lucerne and Lausanne. He is now Secretary to the Hotel National in Lucerne. He took excellent notes at all classes in the Hotel Schools. He is a perfect linguist and willing to translate all his notes and hand them to Miss Kitson. He would give the full benefit of his experience in the Hotel Schools in any way that might be helpful at Shannon and will conduct classes in French and German. Mr. O'Regan will pay this man himself.

Mr. O'Regan also met the Director of the Hotel School at Lausanne, Monsieur Sweitzer who agreed to loan for ten days his No. 1 Professor at the School, Professor E. Wickenhagen. This man is recognised as the leading Professor of Hotel Schools in the world and is prepared to come to Shannon for ten days to organise the scheme on a thoroughly sound basis, so that the courses conducted would be on a par with those in any of the Hotel Schools elsewhere. The cost of bringing him to Shannon plus the award of an honorarium, would be approximately £80, and Mr. O'Regan asked if the Committee would be agreeable to pay this. This would be the only extra expenditure on the Committee in connection with the Scheme. Mr. O'Regan was prepared to recruit big numbers of his staff from the Committee's Schools and had already arranged to employ five from the Ennis centre.

The Committee unanimously decided to pay 50% of a maximum cost up to £80, of bringing Professor Wickenhagen to Shannon

The Staff Management Council Symposium

'Happy Solution Should set a Headline for the Whole Country.'
—Most Rev. Dr. Rodgers, Coadjutor Bishop of Killaloe.

BY LIAM SHINE

At a staff management council symposium, held at Shannon Airport after the Luncheon, Rev. Fr. Athanasius, O.F.M., lecturer in Social Science at the Airport, said 132 students and workers had enrolled for the course this year. The attendance was regular and shift workers were especially deserving of praise for the efforts they had made to overcome difficulties and attend the lectures regularly. He appealed to shift workers to help each other out, so as to make it possible for the greatest number possible to attend the greatest possible number of lectures.

He said that there had been an interesting development in a section of the course where the students had volunteered to act as lecturers and the lectures given by them reached a very high

standard. This was most important in giving the workers the opportunity of self-expression and the confidence to put forward their thoughts and feelings in a clear, intelligible way.

Rev. Fr. Athanasius, O.F.M., said that in the first year the course aimed at explaining the nature and scope of Sociology. The main text books used were the Irish Constitution and the Social Encyclicals. The course started a new era of thought at Shannon, and there was much evidence that closer co-operation between management and staff had resulted.

It had often been said that Shannon Airport was the crossroads of the world and the shop-window of Ireland, but it might be forgotten that more than material goods should be displayed in the shop-window, which should also exhibit to the world Christian thought and Christian principles. 'The importance of social science teaching was illustrated by the profound change it had brought in the lives of the workers at Shannon Airport. Previously, in common with most workers elsewhere, their conversation consisted mostly of worthless gossip. Now they carried on discussions on a higher level, and considered many matters from the point of view of the human being, his dignity, majesty, rights and immortal destiny.'

Luncheon menu at Shannon Airport, on the occasion of the formal opening of the third term of the Shannon Airport School Hotel school year:

Menu

Moher Lobster Cocktail

Clear Celestine Soup

Fillet of Sole Athcen

Golden Vein Beef Cluain Tarbh

Macedoine of Vegetable

Croquette Potatoes

Cottage Apple Pie with Whipped Cream

Coffee

Fillet of Sole Athcen.—Athcen, a worthy Patron of Irish chets, was cook to St. Patrick and later became Bishop of Bodoney in Tyrone.

Fillet of Beef Cluain Tarbh.—In the Sages of the Irish Fianna we are told that the 'Hero's Piece' consisted of 'the finest meat from a seven year old bullock, whose mouth had never touched twigs or bracken, but who had been nourished on milk and meadow grass, perfumed clover and herbs.' At the end of the day's jousting the feast was spread and the 'Hero's Piece' awarded to the finest warrior of all.

Fittingly, today Cluain Tarbh, 'the meadow of the bull,' gives its name to a 'Hero's Piece'—the succulent fillet of beef with its rosemary and traditional herbs. Descended from the famous White Bull of Conlaught 'before whom no other bull dared to bellow and whose horns were flagreed with silver and gold,' Irish Beef is prized wherever those who know about good food gather.

Practice and Theory are combined equally in the Course at Shannon Airport Hotel Training School

Working of the Staff Management Council

(from ARTHUR J. QUINLAN)

One of the most progressive and enterprising institutions of its kind is the Shannon Airport Hotel catering school which was established only two years ago but has already made its mark on the catering world. Its specific purpose is to give a sound practical and theoretical training in the three main branches of catering which are Culinary, Service and Administration. The course which is of two years duration, beginning each year in October, is run in co-operation with the Co. Clare Vocational Education Committee with the approval of the Department of Education. It is conducted by the Shannon Airport Catering Service and in this has the great advantage of the practical facilities which the airport affords. Practice and theory are combined equally in the course, students doing alternatively practical and theoretical study. During the period of practical work students are required to conform fully to their duties as working staff members of the airport catering service. At the end of the two year course, arrangements are made to send successful students on exchange for a period of twelve months in first-class continental hotels during which time they are on the pay roll at the continental rates. Already nine students are in hotels in Germany, Belgium, Spain and Switzerland. Before leaving they complete a course in German and French. A recent addition to the curriculum is a course in social science, which has proved popular. The diploma of the school is conferred on all successful students.

To enter the school students must be at least seventeen years of age and must have reached matriculation standard of education, or a good general education combined with technical education. Students are then selected by individual interviews with special regard to aptitude. The charge for board, accommodation and tuition is 100 guineas. Fifty guineas is payable in advance and the other at the end of the first six months. However, after that period of training students receive remuneration for the practical work which they perform each summer term. Students are subject to the usual school discipline and are accommodated at the Airport hostels.

There are five men and one lady teacher responsible for school. Principal is Dr. Felix de Parcher, a tall ascetic Hungarian, who is a refugee from his own Communist controlled country. A brilliant scholar and teacher, he is fluent in eight modern languages and takes his own classes for outlines in French and German which are essential in catering. Dr. de Parcher came to Shannon in 1951 to open the school. Apart from his considerable academic experience in his own country, he is a graduate of some of the best hotel schools and hotels on the Continent. He was demonstrator at the noted Hotel School of Lausanne and just before leaving for Ireland was attached to the Hotel Nationale at Lucerne. With Dr. Wickenhagen the noted teacher at Lausanne, who came over to Shannon at the request of Mr. Brendan O'Regan, Catering Comptroller, Dr. de Parcher devised and standardised the school curriculum.

By coincidence, another member of the Shannon Hotel School also has a continental background. He is Mr. Alex. Sifer, service lecturer whose Czechoslovakian parents had been in Irish Hotel Management since 1899. Mr. Sifer has been at Shannon since 1946 and began his Hotel career in the Adler, Lugano, before going on a chain of Swiss, English and Irish hotels. He was one of the first graduates of the Lausanne School, finishing what was then only a one year course, twenty-two years ago. The service course which he looks after, is one of the most important. It varies from the principles of waiting, personal and food hygiene, to stocktaking. The only lady on the school staff is the youthful Miss Kathleen Daly, who is appointed to the school by the Clare County Vocational Committee. She looks after the Culinary and Handicraft courses. Although the latter is not strictly on the curriculum, it is popular with the female students. Miss Daly who is a native of Tuam, Co. Galway, has been at the school one year, and had previously been a teacher at a number of Vocational Schools throughout the country.

The Airport's Head Chef William Ryan, M.C.F.A., takes the special classes in carving and the preparation of food. A man of much continental experience, his work at the airport has been praised all over the world. Chef Ryan is always happy when he has found a new dish and recently began a scheme of revising and listing old Irish dishes.

Senator Vincent McHugh, who is the Airport's Buyer, gives instruction in the art of food buying, particularly of meats. A native of Ennis he was elected to the second House at the last elections.

One of the teachers who did much to build up the school was Mr. Noel Duff, who has recently left to run Buswells Hotel, Molesworth Street, Dublin, which is owned by the family. Mr. Duff spent a considerable time on the continent and did an extensive course in the Lausanne school and returned to help open the school in 1951.

'A Most Revolutionary Step'

A most revolutionary step has been taken in the Shannon Airport Catering service this year by the setting up of what has been called the Staff-Management Council. They are eighteen members, fourteen of whom are nominated by the workers and four by the management.

Established early this year, the object being to see in what way the 347 members of the staff could participate in the control of overhead costs and also derive financial benefit from any savings which might be effected.

In a great organisation such as the Shannon Catering department where almost 1½ million meals were served last year, it was obvious that there must be considerable losses through wastage.

One very important matter was agreed to at the first general meeting held to set up the Council. That was that staff-management co-operation could be much more important in the economical running of the organisation than good management action alone. At this meeting the Catering Comptroller, Mr. Brendan O'Regan, agreed that if staffs and unions could devise a means whereby they could play a direct and active part in both the management and the financial results of the catering service, the staffs would be entitled to benefit over and above their union wage rates.

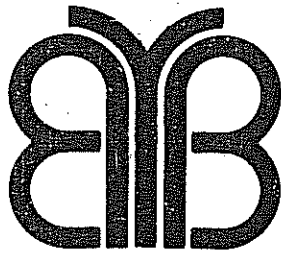
Mr. Tom Sheedy, the workers' union representative, and Senator Vincent McHugh the catering buyer then set about drawing up the rules governing the manner in which the council would operate. Those rules were later accepted by both parties.

At the long discussions which took place between the staffs, it was pointed out that one egg, one rasher or one pat of butter out of every 20 portions would mean a 5% saving. With a food bill in the region of £73,500 last year, that could mean a saving of £3,675. However, it was emphasised that it was not desired that food should be saved to the dissatisfaction of the customer. This it was stated would be false economy. What was wanted was the elimination of waste. Economies were sought in such things as breakages, cutlery and equipment, laundry and linen, uniforms and cleaning materials.

A financial sub-committee was then set up which would have access to the accounts of the catering service and which would make recommendations as to the payment to be made in the event of savings being effected. The figures were to be based on those of the previous year. The result was that on last May a payment of £24.3d. was made to each of the 374 employees irrespective of positions. Last month (September) a further payment of £41.0d. was made to each member of the staff and management.

Asked for a practical example of how this new spirit worked its way into the staff and how exactly savings were effected, managers report a big saving on electricity which costs the catering department alone over £500 per month. Workers would go around and automatically turn off lights not required or machines not in use. Formerly this was left to the duty managers. Delfin is now treated as if it belonged to the staff themselves, cleansing materials are being sprinkled instead of being spilled out. Formerly kitchen staffs were too impatient to wait for the washing machine to do its own drying and cloths were used. Now the laundry bill is less and more care is taken of uniforms.

The happiest people at the airport are the catering personnel. Out of the one woman secretary and eighteen man council, one man can be singled out, not as the 'pilot', but as the 'navigator' of the scheme. He is Mr. Gerry Blake, the Personnel Manager. A native of Ennistymon, Co. Clare, he has been at Shannon since 1946, and it is his endless energy and industry that helps make this wonderful plan work. Mr. Blake says that without the Union's co-operation it would not be possible; whilst all say that the man responsible is Mr. O'Regan, the youthful Catering Comptroller himself, who has always shown clear vision and staff consideration at all costs.



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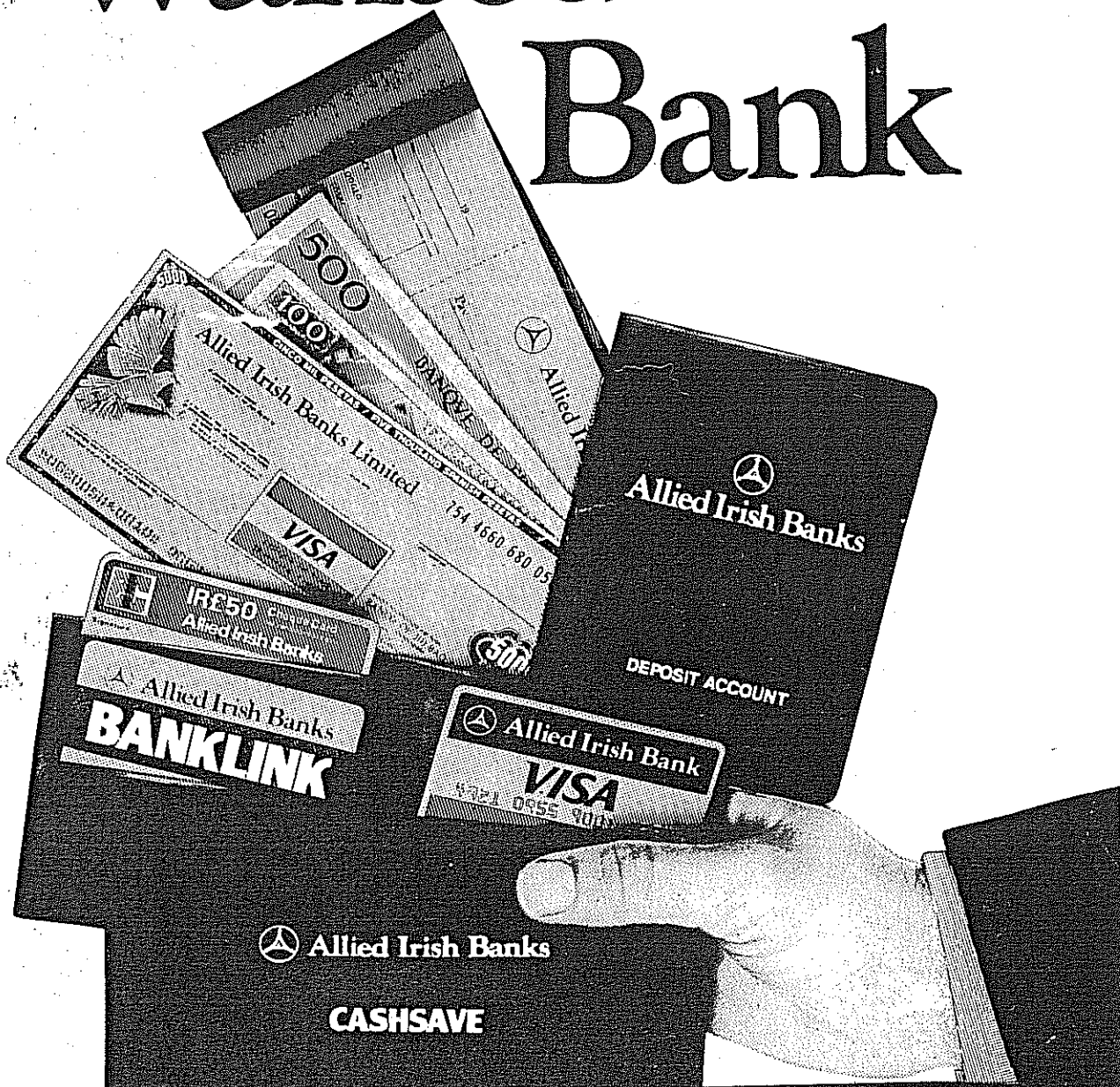
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